
Profile

Nancy

First Name

J

Middle Initial

Bush

Last Name

409 Riviera St

Street Address

Venice

City

FL

State

34285

Postal Code

joy.bush@ymail.com

Email Address

Mobile: (614) 202-4052

Primary Phone

Home:

Alternate Phone

Retired from State of Ohio

Employer

Project
Management/Leadership

Occupation

Which Boards would you like to apply for?

Environmental Advisory Board: Submitted

Solid Waste and Recycling Rate Stakeholders Work Goup: Submitted

Have you ever been convicted or pled "no contest" to a misdemeanor offense?☐ Yes ☒ No**Have you ever been convicted or pled "no contest" to a felony?**☐ Yes ☒ No

Demographics**Are you a city resident?**☒ Yes ☐ No**How long have you lived in the City of Venice?**

5 years

Do you have a physical disability?☐ Yes ☒ No

Interests & Experiences

Are you currently serving or have you served on a city board?

☐ Yes ☒ No

Why are you interested in serving on a board or commission?

My grandfather lived in Venice when I was born and I remember visiting him and loving Venice. I followed by Grandfather and mother down here when I retired from a Director level position with the State of Ohio. I have a lot of experience and I have time. My whole career has been in service to citizens and I would like to continue.

Resume of Education and Experience:

Bachelor of Science in Business and Finance GPA 4.0 30 years in various leadership positions within the State of Ohio Chartered Property Casualty Underwriter Retired PMP Designation; Professional Project Manager Yoga, Meditation and Mindfulness leader - 20 years Please see resume for more details

Member of the Following Organizations:

Sierra Club, ASPCA, Yoga Alliance

[Joy Resume short_newV3.doc](#)

Upload a Resume

Acknowledgements

NANCY JOY BUSH, CPCU, PMP

1325B Lake Shore Dr.
Columbus, Ohio 43204
Email: joy.bush@ymail.com

Cell: (614) 202-4052
Work: (614) 644-9944

Overview

Joy is a hands-on workers' compensation insurance executive with more than twenty years of experience in Portfolio Management, Operations and Strategy. Her advocacy for Ohio employers can be seen throughout her career in her efforts to improve the quality of safety and risk management and her efforts to provide employers program options that are nationally competitive. Her leadership and direction of Underwriting as well as the development of new programs to support operations have been consistently recognized as an essential factor in the Bureau's transformation. Since joining the Bureau of Workers Compensation in 1986, Joy's proactive leadership and adaptiveness have resulted in her being quickly promoted through various positions of responsibility and scope.

Current Position

Director of Program and Product Development, Ohio Bureau of Workers' Compensation (BWC)

Operations Accomplishments

- Set strategy and provided leadership of Underwriting, Premium Audit, Safety & Hygiene, and Employer Management Business Consulting for a monopolistic workers' compensation system with premiums of \$1.4 billion with division staff of 200+ employees and \$30 million annual budget.
- Re-organized employer management division to reduce cost by 12% and management staff by 20% while reducing backlogs by over 50% in 12 months.
- Active team participant and implementation manager of the first Ohio Kaizen event which improved the adjudicating process for Ohio employer appeals and complaints by reducing the time from receipt to order by 63% in 6 months.
- Oversaw \$3 million Safety Grant program designed to fund safety equipment for Ohio employers in exchange for research data.
- Developed a competent and motivated team that eliminated a \$2.1 million backlog of invoices that was greater than 90 days old within 12 months.
- Represented BWC policies and position in legal hearings.
- Technical consulting regarding policy to central office and 17 field offices.
- Established department to create and document policy affecting 180,000 private employers in conjunction with functional managers that support rules and laws. In 9 months, established 8 policies.

Project Accomplishments

- Functioning as primary architect for new insurance rating products similar to those found in competitive markets to provide sound, performance based employer options that improve risk and safety management.
- Managed two-year project for development of an improved service delivery model benefiting Ohio employers through

improved access to risk and safety services and consistency in consulting quality. Project quality standards exceeded within project due date.

- Developed 7 new products and services in the safety and health field to assist Ohio employers with reducing employee injuries and improving quality and consistency of consulting.
- Led business project team which successfully created interactive web-site functions for injured workers and employers providing them with immediate access to information and services.
- Successfully redesigned business processes and implemented a new insurance policy system resulting in more timely services by supporting coverage initiation and maintenance functions for approximately 1 million policy records.
- Created new employer service classification and 50 positions statewide for the purpose of providing hands-on guidance and education to employers to reduce injuries and costs.

Chronology of leadership positions

Executive Director of Employer Management Services
6/2007 to 1/2009
Director of Employer Policy and Technical Consulting
2/2005 to 6/2007
Senior Manager of Business Development
8/2001 to 2/2005
Actuarial/Underwriting Supervisor
4/1996 to 8/2001
Accounts Payable Supervisor
4/1995 to 4/1996
Administrative Manager
3/1992 to 4/1995

EDUCATION

- Bachelor of Arts Degree in Business Management, Franklin University, December 1992, GPA 4.0

Certifications and continuing education

- Project Management Professional (PMP) designation - 2007
- Systems Analysis and Systems Re-engineering - 2006
- Chartered Property Casualty Underwriter (CPCU) Certification - 2000
- Business Process Redesign seminar - 1994
- Casualty Actuary Society Ratemaking and Reserving Seminars

References furnished upon request