



Remote Systems Integration PO Box 1260 Millington, TN 38083

(800) 261-1774

RSINet Service Agreement / Service Order

This agreement is entered into by the "Customer" and RSINet subject to the terms and conditions hereinafter set forth and agreed upon by both parties as follows:

- **DESCRIPTION OF SERVICE:** RSINet is an FAA approved electronic data delivery network designed to provide non-federally owned Automated Weather Observations System (AWOS) reports to the FAA's National Airspace Data Interchange Network (NADIN) for forwarding to air traffic control facilities and the National Weather Service for further dissemination to local weather offices, flight planning offices, weather data services and the general public. These reports will be forwarded at 20 minute intervals 24 hours a day as specified by the FAA.
- **TERM OF AGREEMENT:** This agreement shall become effective on the 'start date', and shall remain in effect for the period specified. The agreement will automatically renew for a one year term on each subsequent anniversary date unless 60 days notification is given by either party that the contract will not be renewed or needs to be updated.
- **INSTALLATION AND STARTUP:** Once the startup fee (if any) has been received, the RSINet hardware will be shipped to the customer. In most cases, the hardware can be easily installed by the customer or the AWOS maintenance technician. In certain cases, there may be additional hardware such as outside antennas necessary for reliable service. Determination of any additional requirements will be determined solely by RSINet based on site reliability analysis. For new sites, start of service will be dependent upon the FAA and National Weather Service database update schedules, which may result in an up to 60 day delay.
- **CHARGES:** Charges for RSINet service will be billed each quarter for the previous 3 months of service unless yearly billing is requested. All invoices are Net 30 days. Customer is responsible for any federal, state, or local taxes. Service may be suspended for non-payment without notice. If service is suspended for non-payment, charges will continue until the equipment is returned.

- **CUSTOMER RESPONSIBILITY:** It is the responsibility of the AWOS owner to ensure that the AWOS unit is equipped to provide properly formatted METAR weather reports at 5 minute intervals to the RSINet network interface. AWOS units manufactured by All-Weather, Inc. currently have built in NADIN ports. However, on AWOS units built by Vaisala, Inc. the NADIN output interface is an OPTION, and the customer must insure that the option is installed and operating prior to connecting the RSINet equipment. Purchase and installation of the Vaisala NADIN option is the responsibility of the customer.
- **WARRANTY:** The RSINet Network hardware is warranted for the lifetime of the RSINet contract. If it fails, RSINet will replace it at no charge. This warranty excludes lightning, abuse, unauthorized modification or adjustment, removal of the SIM card or any other component of the Interface or use with any antenna or power supply other than those provided with the unit or subsequently by RSINet, or connection of the device to any other device than the AWOS for which it was originally delivered. Failed components must be returned to RSINet in a timely manner to avoid charges for the equipment.
- **NETWORK RELIABILITY – LIMITATIONS:** The RSINet network relies upon a number of separate third party systems not directly under the control of RSINet. These can include any number of Internet Service Providers (ISP's), wireless data carriers, the Federal Aviation Administration, and others. Because of the technical nature of the internet, RSI cannot control the various carriers and systems that handle data from the AWOS site to the datacenter. Therefore, RSINet makes no warranty as to the reliability of the service, except that outages will be responded to immediately and restoral efforts will be made on a priority basis and good faith effort at all times.
- **HARDWARE:** The RSINet Network interface device and all associated hardware remains the property of RSINet and must be returned at the conclusion of this service agreement.
- This agreement is covered under the laws of the State of Florida unless otherwise stated. This contract is transferrable upon sale or transfer of RSINet, LLC.

- **PUBLIC RECORDS:** RSI agrees to comply with Florida's Public Records law by keeping and maintaining public records that ordinarily and necessarily would be required by the Customer in order to perform the services under this Agreement; upon the request of the Customer's Custodian of Public Records, by providing the Customer copies of or access to public records on the same terms and conditions that the Customer would provide the records and at a cost that does not exceed the cost provided by Florida law; by ensuring that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the term of the Agreement and following completion of the Agreement if RSI does not transfer the records to the Customer; and upon completion of the Agreement by transferring, at no cost to the Customer all public records in possession of RSI or by keeping and maintaining all public records required by the Customer to perform the services under this Agreement.

If RSI transfers all public records to the Customer upon completion of the Agreement, RSI shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If RSI keeps and maintains public records upon completion of the Agreement, RSI shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Customer, upon request from the Customer's custodian of public records, in a format that is compatible with the information technology systems of the Customer.

IF RSI HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO RSI'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS AGREEMENT, CONTACT CUSTOMER'S CUSTODIAN OF PUBLIC RECORDS, LORI STELZER, MMC., CITY CLERK, AT 401 W. VENICE AVE., VENICE, FLORIDA 34285, (941) 882-7390, LSTELZER@VENICEGOV.COM

Pricing: (per site)

Startup: Hardware, installation and setup

\$ N/C

Service: Monthly service, billed quarterly

\$ 60.00

Requested start date: _____ Term (circle one) 1year 2year 3 year

Required Site Specific Information:

Billing E-mail Address: mugascarpenter@flyvnc.com

Airport e-mail (if different) mcervasio@flyvnc.com

Airport contact name and phone Mark Cervasio, Airport Director (941-486-2711)

Shipping Address (include phone): _____

150 Airport Avenue East

Venice, FL 34285

ATTN: James Eppley, Operations and
Maintenance Supervisor

Billing Address: _____

150 Airport Avenue East

Venice, FL 34285

ATTN: James Eppley, Operations and
Maintenance Supervisor

Airport Site ID(s): VNC

AWOS manufacturer: AllWeather

AWOS technician name and phone number Tom Nichols (901) 568-0871

RSINet:

Customer:



Name: Thomas Nichols

Title: Owner

Date: July 1, 2018

City of Venice Municipal Airport

150 Airport Avenue East

Venice, FL 34285

By: _____

John Holic, Mayor

Date: _____