INFORMATION SYSTEMS

The Information Technology Department (ITD) manages and maintains the City's information infrastructure. The ITD is responsible for the city's communications and computer systems which include voice and computer-based technologies. The department guides and provides the tools essential to efficiently serve citizens, develop timely information for managing city operations and pursue other objectives which support the City's mission and goals.

The ITD provides a collaborative relationship with all departments by facilitating the identification of appropriate technology and assisting the other departments with the training and implementation of that technology.

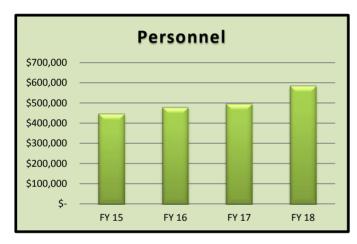
ITD staff includes the Information Technology Director, Information Technology Manager, Technical Systems Coordinator, IT Support Technician, and Network Technician.

Goal	Objective	Performance Measure	FY 16 Actual	FY 17 Estimated	FY 18 Goal
Deliver Efficient	Resolve 85% of work requests within 10 days	Reports from work order system	87	88	85%
Services	Maintain COV controlled systems up time at 90%	Maintain downtime logs	98%	98%	90%
Maintain Technical profiency	Take 1 training course a year to maintain technical profiencies	Certification or course completion certificate.	1	2	3

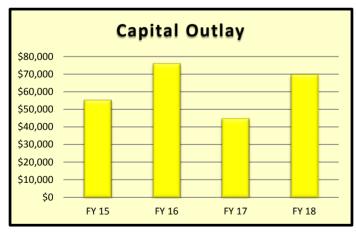
INFORMATION TECHNOLOGY

BUDGET SUMMARY

	Actual FY 15	Actual FY 16	Amended Budget FY 17	Proposed Budget FY 18
Personnel	\$ 447,320			
Operations	447,006	542,332	676,051	645,708
Capital Outlay	55,506	76,049	45,000	70,000
Totals	\$ 949,832	\$ 1,096,315	\$ 1,217,235	\$ 1,299,617







Excluding Encumbrances 6/1/17

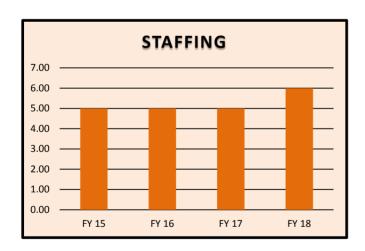
INFORMATION TECHNOLOGY

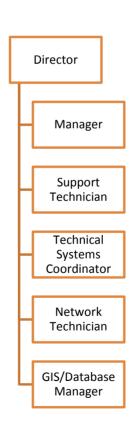
INFORMATION TECHNOLOGY						ncumbrances	•		
				Amended		Amended	Proposed		
	Actual	Actual	Actual	Budget	Expected	Budget	Budget	Increase	
Department 1401	FY 2014	FY 2015	FY 2016	FY 2017	FY17	FY 2017	FY2018	(Decrease)	Comments
Grand Total	931,304	949,832	1,096,315	1,217,235	1,217,235	1,215,555	1,299,617	84,062	
Exp - Capital Outlay	51,329	55,506	76,049	45,000	45,000	45,000	70,000	25,000	
513.64-00 - MACHINERY & EQUIPMENT	51,329	55,506	76,049	45,000	45,000	45,000	70,000	25,000	Add: Council AV room \$25K
Exp - Maintenance	289,384	253,051	315,503	372,138	372,138	372,138	361,289	(10,849)	
513.46-00 - REPAIR & MAINTENANCE SVCS	219,201	202,618	238,220	302,638	302,638	302,638	307,789	5,151	
513.46-02 - REPAIR & MAINT / COMPUTER DEVICES	69,004	49,946	74,710	66,000	66,000	66,000	50,000	(16,000)	Less: laptop replacements
513.46-37 - REPAIR & MAINT/ FLEET MAINT- LABOR	759	429	1,233	1,000	1,000	1,000	1,000	0	
513.46-38 - REPAIR & MAINT / FLEET MAINT- PARTS	420	25	1,326	500	500	500	500	0	
513.46-39 - REPAIR & MAINT / FLEET MAINT- OTHER	0	33	14	2,000	2,000	2,000	2,000	0	
Exp - Miscellaneous, services and supplies	7,637	62,689	88,942	109,800	109,800	109,800	108,100	(1,700)	
513.40-00 - TRAVEL AND TRAINING	1,233	6,653	7,727	20,000	20,000	20,000	20,000	0	
513.41-00 - COMMUNICATIONS SERVICES	961	51,791	74,940	83,800	83,800	83,800	82,100	(1,700)	
513.51-00 - OFFICE SUPPLIES	4,651	3,850	5,099	5,000	5,000	5,000	5,000	0	
513.54-00 - BOOKS, PUB, SUB, MEMBERSP	793	395	1,176	1,000	1,000	1,000	1,000	0	
Fire Destactional Comitace	92.067	60.000	40.710	07.612	07.612	05.022	72 610	(22.214)	
Exp - Professional Services	83,067	60,983	40,719	97,613	97,613	95,933	73,619	(22,314)	
513.31-00 - PROFESSIONAL SERVICES	83,067	60,983	40,719	97,613	97,613	95,933	73,619	(22,314)	FY17 included \$27,333 for website design & \$13,600 for fiber optic loop to county data center FY18: Add Network security audit \$30K & reduced network consulting by \$11K
Exp - Salaries and Wages	451,894	447,320	477,934	496,184	496,184	496,184	583,909	87,725	
513.12-00 - REGULAR SALARIES & WAGES	322,002	328,277	340,932	349,033	349,033	349,033	422,944	73,911	
513.14-00 - OVERTIME	1,012	830	401	0	0		0	0	
513.15-00 - SPECIAL PAY	10,709	10,499	12,907	10,800	10,800	10,800	10,800	0	
513.21-00 - FICA	23,720	23,981	25,107	27,528	27,528	27,528	33,180	5,652	
513.22-00 - RETIREMENT CONTRIBUTIONS	23,578	25,038	26,108	26,520	26,520	26,520	34,742	8,222	
513.23-00 - LIFE AND HEALTH INSURANCE	70,872	58,008	71,688	81,489	81,489	81,489	81,423	(66)	
513.24-00 - WORKERS' COMPENSATION	0	687	791	814	814	814	820	6	
Exp - Services and Supplies	47,993	70,282	97,168	96,500	96,500	96,500	102,700	6,200	
513.52-00 - OPERATING SUPPLIES	47,575	69,744	96,909	95,000	95,000	95,000	101,200	6,200	
513.52-35 - OPERATING SUPPLIES / GASOLINE	418	539	259	1,500	1,500	1,500	1,500	0,200	

INFORMATION TECHNOLOGY

STAFFING

CLASSIFICATION	Actual FY 15	Actual FY 16	Amended Budget FY 17	Proposed Budget FY 18
Info Systems Director	1.00	1.00	1.00	1.00
Technical Systems Coordinator	1.00	1.00	1.00	1.00
Network Technician	1.00	1.00	1.00	1.00
Information System Manager	1.00	1.00	1.00	1.00
Information System Support Technician	1.00	1.00	1.00	1.00
GIS/Database Manager	0.00	0.00	0.00	1.00
Total Department Staff	5.00	5.00	5.00	6.00





		CAPITAL IMPRO	VEMENT PROGR	AM			
	_	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	TOTAL
GENERAL FUND	Page #						
Server & Network Equipment Replacement		45,000	45,000	45,000	45,000	45,000 \$	225,000
AV Upgrade Phase 2		25,000	-	-	-	-	25,000
Replace Police SRO Golf Cart		9,092	-	-	-	-	9,092
Replace Police Polaris ATV		14,633	-	-	-	-	14,633
			-	-	-	-	-
GENERAL FUND EXPENDITURES		\$ 93,725	45,000 \$	45,000	45,000	\$ 45,000 \$	273,725





Department/Division: Information Technology

Contact Person: Jeff Bolen

Project Title: Server and Network Equipment Replace

Project Number: NA

Estimated Start Date: 10/1/2017 **Estimated Completion Date:** 9/30/2018

Relationship to Community Vision and City Council Strategic Goals

Investment Objective:

Maintain Service

Strategic Plan Goal: Upgrade City Infrastructure & Facilities

Description/ Justification:

To replace network servers and equipment --We have significantly reduced our server foorprint but still have older servers and equipment in service that are at their MTBF, (mean time between failures) This funding will allow IT to continue our regular replacement of old equipment.

Financial Information											
Funding Sources											
Funding Type	Fund		FY 2018		FY 2019		FY 2020		FY 2021		FY 2022
Gen Fund Allocated	d	\$	45,000	\$	45,000	\$	45,000	\$	45,000	\$	45,000
											-
Totals	5	\$	45,000	\$	45,000	\$	45,000	\$	45,000	\$	45,000

Project Expenditures/Expenses											
Activity		FY 2018		FY 2019		FY 2020		FY 2021	FY 2022		
	\$	45,000	\$	45,000	\$	45,000	\$	45,000	\$	45,000	
										-	
Totals	\$	45,000	\$	45,000	\$	45,000	\$	45,000	\$	45,000	

Impacts on Operations									
Operating Impacts (negative entries indicate an operating reduction)									
Activity	FY 2018	F	Y 2019	FY 2020	F`	Y 2021	FY	2022	
Personnel									
Operations									
Debt Service									
Totals	\$ -	\$	-	\$ -	\$	-	\$	-	





Department/Division: Information Technology

Contact Person: Jeff Bolen Project Title: AV upgrades Phase 2

Project Number: na

Estimated Start Date: 10/1/2017 **Estimated Completion Date:** TBD

Relationship to Community Vision and City Council Strategic Goals

Investment Objective:

Upgrade Service

Strategic Plan Goal: Upgrade City Infrastructure & Facilities

Description/ Justification:

The council meetings are currently recorded by a third party that connects to our system and sets up in the middle rear of the room. This causes distractions and also some hazzards because of the amount of equipment needed to record the meetings. Our proposal is to remodel the current storage room and take out the portable walls, which are almost never used. This will allow us to have a dedicated AV room where all the wires will be terminated for the third party to connect to. Also it will allow for making a better entry way into the council chambers by changing out the current portable doors and creating a regular doorway to the chamber. In addition to the rewiring we will purchase a control board and cameras.

		F	inaı	ncial Inform	nation				
			Fu	nding Sour	ces				
Funding Type	Fund	FY 2018		FY 2019	F	Y 2020	ı	FY 2021	FY 2022
General Fund	001	\$ 25,000							
									-
Totals		\$ 25,000	\$	-	\$	-	\$	-	\$ -

Project Expenditures/Expenses										
Activity	F	Y 2018	FY 201	9	F١	′ 2020	FY	2021	FY	2022
Professional Services	\$	10,000								
Hardware		15,000								-
Totals	\$	25,000	\$	-	\$	-	\$	-	\$	-

	lı	mpacts on Ope	rations							
Operating Impacts (negative entries indicate an operating reduction)										
Activity	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022					
Personnel										
Operations										
Debt Service										
Totals	\$ -	\$ -	\$ -	\$ -	\$ -					

	FY 2019 20,000 50,000 20,000 100,000 - 60,000 - 500,000 175,000 25,000 100,000		100,000 500,000 500,000 100,000 25,000 50,000 150,000 2,500,000		750,000 - 80,000 145,000 80,000 90,000 - - 50,000 70,000		25,000 - 40,000 40,000 - 150,000 45,000 - -		875,000 520,000 670,000 285,000 155,000 195,000
- - - - -	50,000 50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		500,000 500,000 100,000 25,000 75,000 50,000 150,000 2,500,000		80,000 145,000 80,000 90,000 - - 50,000		40,000 40,000 - 150,000 45,000		520,000 670,000 285,000 155,000 385,000
- - - - -	50,000 50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		500,000 500,000 100,000 25,000 75,000 50,000 150,000 2,500,000		80,000 145,000 80,000 90,000 - - 50,000		40,000 40,000 - 150,000 45,000		520,000 670,000 285,000 155,000 385,000
- - - - -	50,000 50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		500,000 500,000 100,000 25,000 75,000 50,000 150,000 2,500,000		80,000 145,000 80,000 90,000 - - 50,000		40,000 40,000 - 150,000 45,000		520,000 670,000 285,000 155,000 385,000
- - - - -	50,000 50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		500,000 100,000 25,000 75,000 50,000 150,000 2,500,000		145,000 80,000 90,000 - - - 50,000		40,000 - 150,000 45,000		670,000 285,000 155,000 385,000 195,000
- - - - -	50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		100,000 25,000 75,000 50,000 150,000 2,500,000		145,000 80,000 90,000 - - - 50,000		40,000 - 150,000 45,000		285,000 155,000 385,000 195,000
- - - - -	50,000 20,000 100,000 - 60,000 - 500,000 - 40,000 175,000 25,000		25,000 75,000 50,000 150,000 2,500,000		80,000 90,000 - - - 50,000		150,000 45,000		155,000 385,000 195,000
- - - - -	20,000 100,000 - - 60,000 - 500,000 - 40,000 175,000 25,000		75,000 50,000 150,000 2,500,000 - - 60,000		90,000 - - - 50,000		45,000		385,000 195,000
- - - - -	100,000 - - 60,000 - 500,000 - 40,000 175,000 25,000		50,000 150,000 2,500,000 - - 60,000		- - 50,000		45,000		195,000
	60,000 - 500,000 - 40,000 175,000 25,000		150,000 2,500,000 - - 60,000		•		-		
	60,000 - 500,000 - 40,000 175,000 25,000		2,500,000		•		- - -		150,000
	60,000 - 500,000 - 40,000 175,000 25,000		60,000		•		-		
	500,000 - 40,000 175,000 25,000		-		•		-		2,500,000
	40,000 175,000 25,000		-		70,000				110,000
	40,000 175,000 25,000		-		-		500,000		570,000
	175,000 25,000		- 25 000				-		560,000
	175,000 25,000		25,000		30,000		25,000		55,000
)	25,000		_0,000		-		-		145,000
			240,000		80,000		50,000		645,000
	100.000		30,000		25,000		-		80,000
<u> </u>	.00,000		160,000		50,000		50,000	_	400,000
\$	1,140,000	\$	4,515,000	\$	1,450,000	\$	925,000	\$	8,300,000
)									100,000
)	150,000		150,000		150,000		150,000		675,000
)	100,000		100,000		100,000		100,000		500,000
)	250,000		250,000		250,000		250,000		1,250,000
)	1,375,000		-		-		-		1,500,000
	125,000		-		-		-		125,000
)	-		-		-		-		61,500
)	-		-		-		-		25,000
5	225,045		234,595		176,195		136,290		1,028,200
)	116,000		65,000		65,000		-		399,000
)	100,000		28,000		-		25,000		275,000
5 \$	3,581,045	\$	5,342,595	\$	2,191,195	\$	1,586,290	\$	14,238,700
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Department/Division: IT/Venice FD

Contact Person: Jeff Bolen-Shawn Carvey
Project Title: City Hall and Fire 1,2,and 3, Security Surveillance System

Project Title: NA

Estimated Start Date: 10/1/2017 Estimated Completion Date: 5/1/2018

Relationship to Community Vision and City Council Strategic Goals

Description/ Justification:

City staff has determined the need for more security at some designated City facilities. Those are: City Hall, Fire Station 1, Fire Station 2, and Fire Station 3, of which now houses the City's new data center and is currently the City's EOC. Currently no cameras exist at these locations. We see the need for this type of security in case of theft, terrorism, active shooter, and many other types of threats to City property and City Staff, and City residents.

	Financial Information											
	Funding Sources											
Funding Type	Fund		FY 2018	F	Y 2019	FY 2	2020	F`	Y 2021		FY 2022	
1 Cent Sales Tax	110	\$	61,500									
											-	
Totals		\$	61,500	\$		\$	-	\$	-	\$	-	

Project Expenditures/Expenses											
Activity		FY 2018		FY 2019	F۱	/ 2020	FY	2021		FY 2022	
Security Surveillance System	\$	61,500									
											-
Totals	\$	61,500	\$	-	\$	-	\$	-	\$		-

Impacts on Operations												
Operating Impacts (negative entries indicate an operating reduction)												
Activity	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022							
Personnel												
Operations												
Debt Service												
Totals	\$ -	\$ -	\$ -	\$ -	\$ -							





Department/Division: Information Technology

Contact Person: Jeff Bolen
Project Title: Replacement Vehicle

Project Number:

Estimated Start Date: $\frac{10/1/2017}{11/1/2017}$ Estimated Completion Date: $\frac{11/1/2017}{11/1/2017}$

Relationship to Community Vision and City Council Strategic Goals

Investment Objective:

Maintain Service

Strategic Plan Goal:
Standard Operational Needs

Description/ Justification:

The current IT vehicle is a 2003 Chevy Tahoe and has had to have very intensive repairs. The IT Department needs a covered vehicle to haul sensitive equipment to various City locations, sometimes in bad weather, therefore a larger capacity covered compartment is needed.

	Financial Information												
Funding Sources													
Funding Type	Fund		FY 2018		FY 2019	F۱	/ 2020		FY 2021		FY 2022		
1 cent sales tax		\$	25,000										
											-		
Totals	;	\$	25,000	\$	-	\$	-	\$	-	\$	-		

Project Expenditures/Expenses											
Activity	1	FY 2018	F	Y 2019	F	Y 2020	FY	2021	F'	Y 2022	
Replacement Vehicle	\$	25,000									
										-	
Totals	\$	25,000	\$	-	\$	-	\$	-	\$	-	

Impacts on Operations											
Operating Impacts (negative entries indicate an operating reduction)											
Activity	FY	2018	FY 2	019	FY	2020	F١	/ 2021	F۱	/ 2022	
Personnel											
Operations											
Debt Service											
Totals	\$	-	\$	-	\$	-	\$	-	\$	-	