

EXHIBIT "A"



July 21, 2016

djackson@swflgovlaw.com

R. David Jackson Esq.
Persson & Cohen

Por favor léalo cuidadosamente. La información en esta carta afecta sus derechos cubiertos por la póliza de seguro que se menciona abajo. Si usted no puede leer esta carta o no entiende alguna porción de la misma, es muy importante que usted solicite consejo de alguna persona que lo pueda interpretar y explicarle el contenido de este documento.

Re: Insured: Cathy Autry
Brenda Sullivan
Our Claim Number: 2015FL023080
Policy Number: UHV3211573
Date of Loss: September 30, 2015
Your Claim Number: TBD

David Jackson, Esq.

United Property & Casualty Insurance Company is the homeowners carrier for Cathy Autry and Brenda Sullivan. This correspondence and its attachments set forth the clear liability on the part of your client, City of Venice, Utilities Department, and their contractor, Spectrum Underground, Inc.

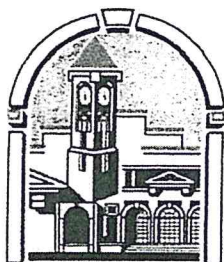
As a result of services performed by Spectrum Underground, through no fault of their own, Ms. Autry, Ms. Sullivan, and UPC suffered great losses. The following set forth the losses that each has incurred:

Cathy Autry and Brenda Sullivan:	Deductible:	\$ 1, 000.00
United Property & Casualty Ins. Co.;	Dwelling:	\$15,865.27
Total:		\$16,865.27

Your payment for the damages Cathy Autry, Brenda Sullivan, and United Property & Casualty Insurance Company have suffered, (\$16,865.27) is to be made payable to United Property & Casualty Insurance Company a/s/o Cathy Autry and Brenda Sullivan. Please include our claim number, 2015FL023080 on all correspondence.

Sincerely,

Ruby Woodward, servicing claims on behalf of
UPC Insurance Company
P.O. Box 1011
St. Petersburg, FL 33731-1011
e-mail: rwoodward@upcinsurance.com
T: (888-256-3378 ext. 4853
F: (800) 380-5053
www.upcic.com
Attachments: supports



"City on the Gulf"

CITY OF VENICE

UTILITIES DEPARTMENT

200 North Warfield Avenue, Venice, Florida 34285

(941) 480-3333 Fax (941) 486-2629

www.venicegov.com

December 17, 2013

Catherine L. Autry and Brenda J. Sullivan

3111 Wiltshire Dr.

Avondale Estates, GA 30002

RE: Executed Water Service Meter Relocation Agreement
Parcel ID # 0176-02-0019 / Property Address: 612 W Venice Avenue

Dear Ms. Autry and Ms. Sullivan,

Please find enclosed for your records a copy of the *Water Service Meter Relocation Agreement* that you recently executed for the City of Venice Water Main Replacement Program – Phase II. The City would like to take this opportunity to thank you for working with us on this important City project and extend our sincere appreciation for your time and attention to this matter.

By signing this Agreement you have allowed the City to move the water main from the rear or side of your property to the front. This should not only improve water pressure and flow but should also eliminate problems related to the maintenance of the existing mains and meters.

Sincerely,

Ed Lavallee
City Manager

Enclosure: Copy Executed Water Service Meter Relocation Agreement



CITY OF VENICE
UTILITIES DEPARTMENT



WATER SERVICE METER RELOCATION AGREEMENT

THIS AGREEMENT is made this 2ND day of December, 2013, by and between **Catherine L. Autry and Brenda J. Sullivan**, (hereinafter referred to as "Owners") and the CITY of VENICE, FLORIDA (hereinafter referred to as "City").

WHEREAS, the Owners hold fee simple title to the following described real property (hereinafter referred to as "Property"):

612 W VENICE AVE / 0176-02-0019
LOT 4 BLK 12 GULF VIEW SECTION OF VENICE

WHEREAS, the City at its sole expense, wishes to relocate the water service meter(s) serving the Property to the street/front;

NOW, THEREFORE, the parties hereto agree as follows:

1. The City will pay all costs to relocate the water service meter(s) serving the Property to the street / front.
2. The Owners hereby grant permission to the City and its employees, agents and contractors to enter upon the Property to relocate the water service meter(s), to reroute the water service line(s) and to perform such other work as may be necessary to relocate the water service meter(s) to the street / front.
3. The City will restore the property to its preconstruction condition and appearance and the City will be responsible to the Owners for any other property damage caused by the City or its agents, during the construction and connection of the new water line(s).
4. The Owners will be responsible for the maintenance of said line(s) and its connections from the water meter(s) to the house, or other improvement upon completion of construction and upon satisfactory testing of said water line(s), and connections by the City.
5. This Agreement shall be binding upon and shall inure to the benefit of the successors or assigns of the parties hereto.
6. This Agreement shall automatically terminate ninety (90) days after completion of project.

IN WITNESS WHEREOF, the parties hereto set their hands and seals on date first above written.

WITNESS:

Signature

BEVERLY BEASLEY
Printed Name

Signature

BEVERLY BEASLEY
Printed Name

OWNERS:

Catherine L. Autry

Brenda J. Sullivan

ATTEST:

City Clerk

CITY OF VENICE

City Manager

United Property & Casualty Insurance Co.

POLICY NUMBER	UHV321157301	CLAIM NUMBER	2015FL023080
INSURED	CATHY AUTRY	CLAIMANT	CATHY AUTRY
ADJUSTER	Mark Byun	CLAIM DESCRIPTION	Water-Overflow-
DATE OF LOSS	September 09, 2015		
MEMO	Homeowners		

Mail To: CATHY AUTRY and BRENDA SULLIVAN and WELLS FARGO BANK, N.A. #936
612 W VENICE AVE
VENICE FL 342852031

Check Date	October 28, 2015	Check No.	4018101	AMOUNT	15,865.27
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INSURANCE
United Property & Casualty Insurance Co.
P.O. Box 1011
St. Petersburg, FL 33731-1011

BANK OF AMERICA
Tampa, FL 33630

CLAIMS
63-4
630 FL

Claim No.	Check No.	Check Date
2015FL023080	4018101	October 28, 2015

Void After 6 Months

PAY FIFTEEN THOUSAND EIGHT HUNDRED SIXTY-FIVE AND 27/100 DOLLARS *****

TO THE ORDER OF

CATHY AUTRY and BRENDA SULLIVAN and WELLS FARGO BANK, N.A.
#936
612 W VENICE AVE
VENICE FL 342852031

AMOUNT
**\$ 15,865.27 **

BY  AUTHORIZED SIGNATURE

BY  AUTHORIZED SIGNATURE

⑈4018101⑈ ⑆063000047⑆ 898043382573⑈

Claim Number: 2015FL023080

Cathy Autry and Brenda Sullivan
612 West Venice Avenue
Venice, FL 34285



October 23, 2015

Cathy Autry and Brenda Sullivan
3111 Wiltshire Drive
Avondale Estates, GA 30002

Re: Insured: Cathy Autry and Brenda Sullivan
Claim Number: 2015FL023080
Policy Number: UHV 3211573 01 01
Date of Loss: 09/09/15
Cause of Loss: Water – other
Loss Location: 612 West Venice Avenue
Venice, FL 34285

ESTIMATE AND SETTLEMENT OF DAMAGES

Por favor léalo cuidadosamente. La información en esta carta afecta sus derechos cubiertos por la póliza de seguro que se menciona abajo. Si usted no puede leer esta carta o no entiende alguna porción de la misma, es muy importante que usted solicite consejo de alguna persona que lo pueda interpretar y explicarle el contenido de este documento.

Dear Cathy Autry and Brenda Sullivan:

Enclosed is our repair estimate in the amount of \$17,587.27 . The payment represents settlement of damages under the following Coverage(s):

	Building	Other Structures	Contents	ALE/FRV	Total
Replacement Cost	\$17,587.27				\$17,587.27
Recoverable Depreciation (-)	\$772.00				\$772.00
Non-Recoverable Depreciation (-)	\$0.00				\$0.00
Prior Payment(s) (-)	\$0.00				\$0.00
Deductible (-)	\$1,000.00				\$1,000.00
Net Payment	\$15,865.27				\$15,865.27

Payment of the claim is being mailed separately.

This settlement check represents the unrestricted tender of the amount we believe is owed as a result of the loss. You are permitted to use this check at this time. If you believe you are owed more, please send us additional documentation in support of the claim. In the event that we cannot agree on the final settlement of the claim, the policy provides the right to invoke mediation which must be done prior to bringing any lawsuit against us.

At this time, we are paying the claim based on the cost of repairs with a deduction for depreciation. After repairs are completed, you are entitled to make a supplemental claim for the recoverable depreciation, by providing receipts, cancelled checks, credit card statements and a Certificate of Satisfaction that reflects the total cost of the repair from the contractor (s), to confirm that the repair work has been completed.

If your mortgage holder has been shown as a payee on your check, please understand we are obligated to do so according to the terms of your policy. Please contact your mortgage holder regarding their procedure for endorsing payments.

Should have any additional questions regarding the settlement, or have any other information you would like for us to consider in regards to this claim, please contact the undersigned at the information shown below.

Sincerely,

Mark Byun

Claims Adjuster

United Insurance Management LC, Servicing Claims on Behalf of

United Property & Casualty Insurance Company

Phone: (352) 658-5856

Fax: (800) 380-5053

Email: claims@upcinsurance.com

Enc: Mediation Insert; Estimate of Damages

F.S. 817.234(1)(b) Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

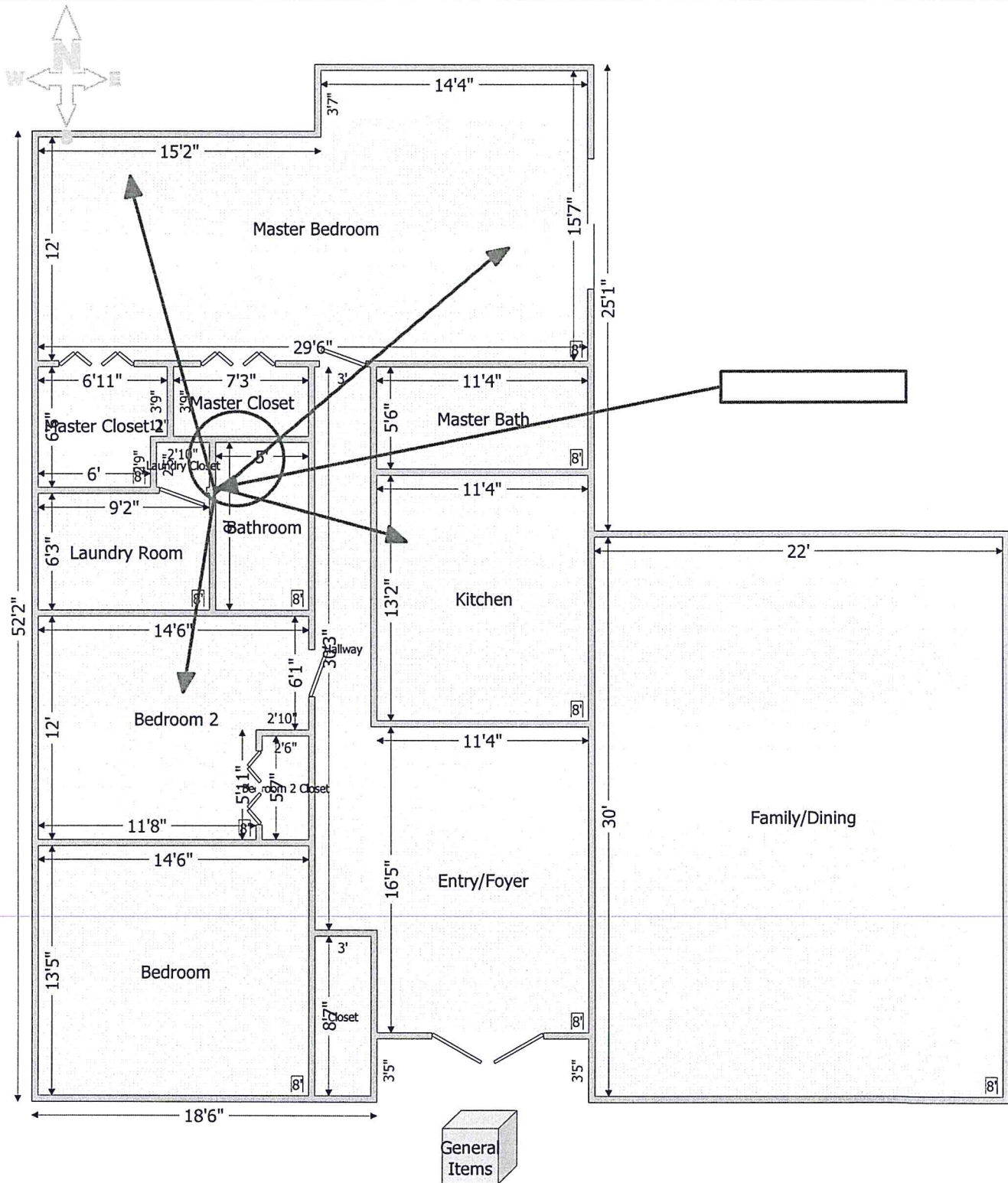


Mediation of Residential Property Insurance Claims

The Chief Financial Officer for the State of Florida has adopted a rule to facilitate the fair and timely handling of residential property insurance claims. The rule gives you the right to attend a mediation conference with your insurer in order to settle any claim you have with your insurer. An independent mediator, who has no connection with your insurer, will be in charge of the mediation conference. You can start the mediation process after receipt of this notice by calling the Department of Financial Services at 1 (877) 693-5236. The parties will have 21 days from the date of the notice to otherwise resolve the dispute before a mediation hearing can be scheduled.

- a. You [the insured] may also request mediation by faxing a request to the Department at (850) 488-6372 or by writing to the Department of Financial Services, Mediation Section, Bureau of Education, Advocacy and Research, 200 East Gaines Street, Tallahassee, FL 32399-0319.
- b. The parties [Insured and Insurer] will have 21 days from the date of the notice to otherwise resolve the dispute before a mediation hearing can be scheduled.
- c. If you desire additional information, please contact us at United Property and Casualty Insurance Company PO Box 1011 St. Petersburg, FL 33731 or call us at (800) 861-4370.
- d. The Administrator will select the mediator.
- e. At any time a party may move to disqualify a mediator for good cause. Good cause consists of conflict of interest between a party and the mediator, that the mediator is unable to handle the conference competently, or other reasons which would reasonably be expected to impair the conference. Complaints concerning a mediator shall be written and submitted to the Department of Financial Services, Mediation Section, Bureau of Education, Advocacy and Research, 200 East Gaines Street, Tallahassee, Florida 32399-4212.
- f. You [the insured] will need to notify the mediator 14 days before the mediation conference if you will bring representation to the conference, unless the insurer waives the right to the notice of representation. Upon receipt of such notice from the insured, the mediator shall provide to the insurer that the insured will be represented at the mediation conference.

Floorplan 2:



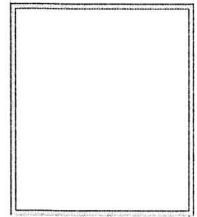
Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
Completed						
FLOORPLAN: Floorplan 2						

General Items

1 Cleanup & Debris Removal	8	\$30.81	HR	\$246.48	\$0.00	\$246.48
2 Dumpster 5 Yard	1	\$318.24	EA	\$318.24	\$0.00	\$318.24
General Items - Subtotal						\$564.72

Kitchen

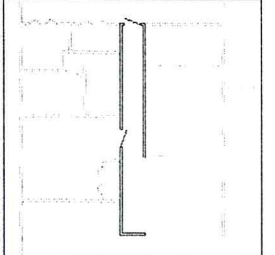
Length: 11'4" **Width:** 13'2" **Height:** 8' Flat
Walls: 392.00 SF **Walls-sub:** 392.00 SF **Walls-sub-cas-bsbd:** 377.70 SF
Doors: 0.00 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 149.22 SF **Ceiling:** 149.22 SF **Perim (F):** 49.00 LF **Perim (C):** 49.00 LF



3 Refrigerator with Water Supply Line - Rem/Reset	1	\$88.96	EA	\$88.96	\$0.00	\$88.96
4 Floor protection	149.22	\$0.16	SF	\$23.87	\$0.00	\$23.87
5 Ceramic Floor, Thin Set - Clean	149.22	\$0.20	SF	\$29.84	\$0.00	\$29.84
6 Full Height End Panel - Remove	1	\$10.02	EA	\$10.02	\$0.00	\$10.02
7 Full Height End Panel - Replace	1	\$236.52	EA	\$236.52	\$35.44 ✓	\$201.08
8 Base, Ceramic Tile Thin Set - Reset	2.12	\$10.58	LF	\$22.43	\$0.00	\$22.43
<input type="checkbox"/> Includes 6% waste on quantity.						
9 Outlet/Receptacle Cover - Rem/Reset	3	\$3.27	EA	\$9.81	\$0.00	\$9.81
10 Prep & Mask For Painting (SF)	392.00	\$0.20	SF	\$78.40	\$0.00	\$78.40
11 Seal & Paint Walls, 1 Coat Roller	377.70	\$0.68	SF	\$256.84	\$10.27 ✓	\$246.57
Kitchen - Subtotal						\$710.98

Hallway

Length: 3' **Width:** 30'3" **Height:** 8' Flat
Walls: 532.00 SF **Walls-sub:** 411.33 SF **Walls-sub-cas-bsbd:** 387.91 SF
Doors: 33.34 SF **Windows:** 0.00 SF **Openings:** 87.33 SF **Missing Walls:** 0.00 SF
Floor: 90.75 SF **Ceiling:** 90.75 SF **Perim (F):** 49.50 LF **Perim (C):** 55.58 LF



12 Floor protection	90.75	\$0.16	SF	\$14.53	\$0.00	\$14.53
13 Ceramic Floor, Thin Set - Clean	90.75	\$0.20	SF	\$18.16	\$0.00	\$18.16
14 Base Molding Ranch, 3 1/4" - Remove	49.50	\$0.25	LF	\$12.38	\$0.00	\$12.38
15 Base Molding Ranch, 3 1/4" - Replace	52.47	\$2.37	LF	\$124.35	\$11.84 ✓	\$112.51
<input type="checkbox"/> Includes 6% waste on quantity.						
16 Base Molding, Shoe Pine - Remove	49.50	\$0.25	LF	\$12.38	\$0.00	\$12.38
17 Base Molding, Shoe Pine - Replace	52.47	\$1.15	LF	\$60.34	\$3.86 ✓	\$56.48
<input type="checkbox"/> Includes 6% waste on quantity.						
18 Mask Trim	55.58	\$0.37	LF	\$20.57	\$0.00	\$20.57
19 Base Molding Ranch, 3 1/4" - Paint	49.50	\$0.93	LF	\$46.04	\$0.40 ✓	\$45.64
20 Base Molding, Shoe Pine - Paint	49.50	\$0.88	LF	\$43.56	\$0.16 ✓	\$43.40
21 Outlet/Receptacle Cover - Rem/Reset	5	\$3.27	EA	\$16.35	\$0.00	\$16.35
22 Thermostat Good - Rem/Reset	1	\$35.74	EA	\$35.74	\$0.00	\$35.74

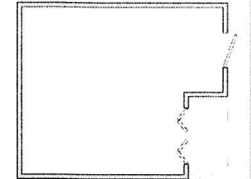
Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
Completed						

Hallway(con't)

23 Prep & Mask For Painting (SF)	411.33	\$0.20	SF	\$82.26	\$0.00	\$82.26
24 Seal & Paint Walls, 1 Coat Roller	387.91	\$0.68	SF	\$263.77	\$10.55 ✓	\$253.22
Hallway - Subtotal						\$723.62

Bedroom 2

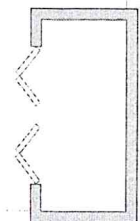
Length: 14'6" **Width:** 12' **Height:** 8' Flat
Walls: 424.00 SF **Walls-sub:** 380.67 SF **Walls-sub-cas-bsbd:** 357.43 SF
Doors: 43.34 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 157.24 SF **Ceiling:** 157.24 SF **Perim (F):** 45.34 LF **Perim (C):** 53.00 LF




25 Contents Large - Rem/Reset	1	\$54.84	RM	\$54.84	\$0.00	\$54.84
26 Floor Prep, Rough Sand/Scrape	157.24	\$1.47	SF	\$231.15	\$0.00	\$231.15
27 T-Molding, Hardwood Floor - Remove	3.00	\$0.64	LF	\$1.92	\$0.00	\$1.92
28 T-Molding, Hardwood Floor - Replace	3.15	\$10.20	LF	\$32.13	\$4.06 ✓	\$28.07
<input type="checkbox"/> Includes 5% waste on quantity.						
29 Wood Flooring, Bamboo Engineered - Remove	157.24	\$1.22	SF	\$191.83	\$0.00	\$191.83
30 Wood Flooring, Bamboo Engineered - Replace	172.96	\$6.81	SF	\$1,177.86	\$95.47 ✓	\$1,082.39
<input type="checkbox"/> Includes 10% waste on quantity.						
31 Base Molding Ranch, 3 1/4" - Remove	14.50	\$0.25	LF	\$3.63	\$0.00	\$3.63
32 Base Molding Ranch, 3 1/4" - Replace	15.37	\$2.37	LF	\$36.43	\$3.47 ✓	\$32.96
<input type="checkbox"/> Includes 6% waste on quantity.						
33 Base Molding, Shoe Pine - Remove	14.50	\$0.25	LF	\$3.63	\$0.00	\$3.63
34 Base Molding, Shoe Pine - Replace	15.37	\$1.15	LF	\$17.68	\$1.13 ✓	\$16.55
<input type="checkbox"/> Includes 6% waste on quantity.						
35 Base Molding Ranch, 3 1/4" - Paint	45.34	\$0.93	LF	\$42.17	\$0.36 ✓	\$41.81
36 Base Molding, Shoe Pine - Paint	45.34	\$0.88	LF	\$39.90	\$0.15 ✓	\$39.75
37 Outlet/Receptacle Cover - Rem/Reset	5	\$3.27	EA	\$16.35	\$0.00	\$16.35
38 Prep & Mask For Painting (SF)	380.67	\$0.20	SF	\$76.14	\$0.00	\$76.14
39 Seal & Paint Walls, 1 Coat Roller	357.43	\$0.68	SF	\$243.05	\$9.72 ✓	\$233.33
40 Cased Opening, Interior, Doorway Pine - Paint	35.50	\$0.66	LF	\$23.44	\$0.51 ✓	\$22.93
Bedroom 2 - Subtotal						\$2,077.28

Bedroom 2 Closet

Length: 2'6" **Width:** 5'7" **Height:** 8' Flat
Walls: 129.34 SF **Walls-sub:** 102.67 SF **Walls-sub-cas-bsbd:** 94.06 SF
Doors: 26.67 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 13.96 SF **Ceiling:** 13.96 SF **Perim (F):** 11.58 LF **Perim (C):** 16.16 LF



41 Contents Small - Rem/Reset	1	\$30.81	RM	\$30.81	\$0.00	\$30.81
42 Floor Prep, Rough Sand/Scrape	13.96	\$1.47	SF	\$20.52	\$0.00	\$20.52
43 Wood Flooring, Bamboo Engineered - Remove	13.96	\$1.22	SF	\$17.03	\$0.00	\$17.03
44 Wood Flooring, Bamboo Engineered - Replace	15.36	\$6.81	SF	\$104.60	\$8.48 ✓	\$96.12

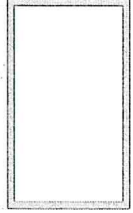
Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
 Completed						

☐ Includes 10% waste on quantity.

45 Base Molding Ranch, 3 1/4" - Remove	11.58	\$0.25	LF	\$2.90	\$0.00	\$2.90
46 Base Molding Ranch, 3 1/4" - Replace	12.27	\$2.37	LF	\$29.08	\$2.77 ✓	\$26.31
<input type="checkbox"/> Includes 6% waste on quantity.						
47 Base Molding, Shoe Pine - Remove	11.58	\$0.25	LF	\$2.90	\$0.00	\$2.90
48 Base Molding, Shoe Pine - Replace	12.27	\$1.15	LF	\$14.11	\$0.90 ✓	\$13.21
<input type="checkbox"/> Includes 6% waste on quantity.						
49 Base Molding Ranch, 3 1/4" - Paint	11.58	\$0.93	LF	\$10.77	\$0.09 ✓	\$10.68
50 Base Molding, Shoe Pine - Paint	11.58	\$0.88	LF	\$10.19	\$0.04 ✓	\$10.15
51 Wire Shelving, 12" Medium Duty - Rem/Reset	5.70	\$8.65	LF	\$49.31	\$0.00	\$49.31
52 Prep & Mask For Painting (SF)	102.67	\$0.20	SF	\$20.54	\$0.00	\$20.54
53 Seal & Paint Walls, 1 Coat Roller	94.06	\$0.68	SF	\$63.96	\$2.56 ✓	\$61.40
54 Door, Closet, Bi-Fold, Panel - Rem/Reset	2	\$36.61	EA	\$73.22	\$0.00	\$73.22
55 Cased Opening, Interior, Doorway Pine - Paint	18.50	\$0.66	LF	\$12.22	\$0.27 ✓	\$11.95

Bedroom 2 Closet - Subtotal

\$447.05

Bathroom							
Length: 5'	Width: 9'	Height: 8' Flat					
Walls: 224.00 SF	Walls-sub: 224.00 SF	Walls-sub-cas-bsbd: 215.84 SF					
Doors: 0.00 SF	Windows: 0.00 SF	Openings: 0.00 SF	Missing Walls: 0.00 SF				
Floor: 45.00 SF	Ceiling: 45.00 SF	Perim (F): 28.00 LF	Perim (C): 28.00 LF				
56 Ceramic Floor, Thin Set - Clean		45.00	\$0.20	SF	\$9.00	\$0.00	\$9.00
57 Floor protection		45.00	\$0.16	SF	\$7.20	\$0.00	\$7.20
58 Base Molding Ranch, 3 1/4" - Remove		28.00	\$0.25	LF	\$7.00	\$0.00	\$7.00
59 Base Molding Ranch, 3 1/4" - Replace		29.68	\$2.37	LF	\$70.34	\$6.70 ✓	\$63.64
<input type="checkbox"/> Includes 6% waste on quantity.							
60 Base Molding, Shoe Pine - Remove		28.00	\$0.25	LF	\$7.00	\$0.00	\$7.00
61 Base Molding, Shoe Pine - Replace		29.68	\$1.15	LF	\$34.13	\$2.18 ✓	\$31.95
<input type="checkbox"/> Includes 6% waste on quantity.							
62 Base Molding Ranch, 3 1/4" - Paint		28.00	\$0.93	LF	\$26.04	\$0.22 ✓	\$25.82
63 Base Molding, Shoe Pine - Paint		28.00	\$0.88	LF	\$24.64	\$0.09 ✓	\$24.55
64 Base, Ceramic Tile Thin Set - Remove		4.00	\$0.62	LF	\$2.48	\$0.00	\$2.48
65 Base, Ceramic Tile Thin Set - Replace		4.24	\$10.58	LF	\$44.86	\$3.05 ✓	\$41.81
<input type="checkbox"/> Includes 6% waste on quantity.							
66 Vanity (LF) - Remove		4.00	\$4.70	LF	\$18.80	\$0.00	\$18.80
67 Vanity (LF) - Replace		4.00	\$140.90	LF	\$563.60	\$69.20 ✓	\$494.40
68 Vanity Top, Cultured Marble, Single Bowl 4' - Rem/Reset		1	\$107.07	EA	\$107.07	\$0.00	\$107.07
69 P-Trap & Fittings, Sink - Remove		1	\$5.14	EA	\$5.14	\$0.00	\$5.14
70 P-Trap & Fittings, Sink - Replace		1	\$18.75	EA	\$18.75	\$0.56 ✓	\$18.19
71 Faucet, Bath Good - Rem/Reset		1	\$89.19	EA	\$89.19	\$0.00	\$89.19
72 Toilet/Water Closet 2 Piece, Good - Rem/Reset		1	\$115.34	EA	\$115.34	\$0.00	\$115.34
73 Mirror, Vanity 24" X 36" - Rem/Reset		1	\$20.13	EA	\$20.13	\$0.00	\$20.13

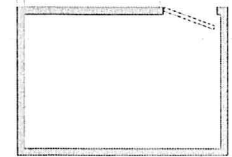
Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
Completed						

Bathroom(con't)

74 Vanity Strip Light - Rem/Reset	1	\$25.14	EA	\$25.14	\$0.00	\$25.14
75 Minimum Charge, Drywall	1	\$189.92	LS	\$189.92	\$1.38 ✓	\$188.54
<input type="checkbox"/> Remove and replace damaged drywall.						
76 Texture, Walls Knockdown - Replace	38.54	\$0.46	SF	\$17.73	\$0.12 ✓	\$17.61
77 Prep & Mask For Painting (SF)	224.00	\$0.20	SF	\$44.80	\$0.00	\$44.80
78 Seal & Paint Walls, 2 Coats Roller	215.84	\$0.93	SF	\$200.73	\$8.29 ✓	\$192.44
Bathroom - Subtotal						\$1,557.24

Laundry Room

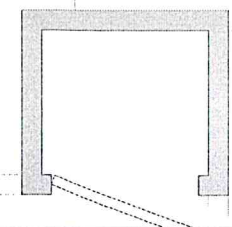
Length: 9'2" **Width:** 6'3" **Height:** 8' Flat
Walls: 246.66 SF **Walls-sub:** 230.00 SF **Walls-sub-cas-bsbd:** 217.96 SF
Doors: 16.67 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 57.29 SF **Ceiling:** 57.29 SF **Perim (F):** 27.88 LF **Perim (C):** 30.84 LF




79 Dryer, Electric Good - Rem/Reset	1	\$30.01	EA	\$30.01	\$0.00	\$30.01
80 Washer, Electric Good - Rem/Reset	1	\$35.68	EA	\$35.68	\$0.00	\$35.68
81 Floor protection	57.29	\$0.16	SF	\$9.17	\$0.00	\$9.17
82 Ceramic Floor, Thin Set - Clean	57.29	\$0.20	SF	\$11.46	\$0.00	\$11.46
83 Base Molding Ranch, 3 1/4" - Remove	6.00	\$0.25	LF	\$1.50	\$0.00	\$1.50
84 Base Molding Ranch, 3 1/4" - Replace	6.36	\$2.37	LF	\$15.08	\$1.44 ✓	\$13.64
<input type="checkbox"/> Includes 6% waste on quantity.						
85 Base Molding, Shoe Pine - Remove	6.00	\$0.25	LF	\$1.50	\$0.00	\$1.50
86 Base Molding, Shoe Pine - Replace	6.36	\$1.15	LF	\$7.32	\$0.47 ✓	\$6.85
<input type="checkbox"/> Includes 6% waste on quantity.						
87 Mask Trim	30.84	\$0.37	LF	\$11.41	\$0.00	\$11.41
88 Base Molding Ranch, 3 1/4" - Paint	27.88	\$0.93	LF	\$25.92	\$0.22 ✓	\$25.70
89 Base Molding, Shoe Pine - Paint	27.88	\$0.88	LF	\$24.54	\$0.09 ✓	\$24.45
90 Outlet/Receptacle Cover - Rem/Reset	2	\$3.27	EA	\$6.54	\$0.00	\$6.54
91 Prep & Mask For Painting (SF)	230.00	\$0.20	SF	\$46.00	\$0.00	\$46.00
92 Seal & Paint Walls, 1 Coat Roller	217.96	\$0.68	SF	\$148.21	\$5.93 ✓	\$142.28
Laundry Room - Subtotal						\$366.19

Laundry Closet

Length: 2'10" **Width:** 2'5" **Height:** 8' Flat
Walls: 84.00 SF **Walls-sub:** 67.33 SF **Walls-sub-cas-bsbd:** 62.05 SF
Doors: 16.67 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 6.85 SF **Ceiling:** 6.85 SF **Perim (F):** 7.67 LF **Perim (C):** 10.50 LF



93 Floor protection	6.85	\$0.16	SF	\$1.10	\$0.00	\$1.10
94 Ceramic Floor, Thin Set - Clean	6.85	\$0.20	SF	\$1.37	\$0.00	\$1.37
95 Base Molding Ranch, 3 1/4" - Remove	7.67	\$0.25	LF	\$1.92	\$0.00	\$1.92
96 Base Molding Ranch, 3 1/4" - Replace	8.13	\$2.37	LF	\$19.26	\$1.83 ✓	\$17.43



Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
 Completed						

☐ Includes 6% waste on quantity.

97 Base Molding, Shoe Pine - Remove	7.67	\$0.25	LF	\$1.92	\$0.00	\$1.92
98 Base Molding, Shoe Pine - Replace	8.13	\$1.15	LF	\$9.35	\$0.60 ✓	\$8.75
<input type="checkbox"/> Includes 6% waste on quantity.						
99 Mask Trim	10.50	\$0.37	LF	\$3.89	\$0.00	\$3.89
100 Base Molding Ranch, 3 1/4" - Paint	7.67	\$0.93	LF	\$7.13	\$0.06 ✓	\$7.07
101 Base Molding, Shoe Pine - Paint	7.67	\$0.88	LF	\$6.75	\$0.02 ✓	\$6.73
102 Wire Shelving, 12" Medium Duty - Rem/Reset	5.70	\$8.65	LF	\$49.31	\$0.00	\$49.31
103 Prep & Mask For Painting (SF)	67.33	\$0.20	SF	\$13.46	\$0.00	\$13.46
104 Seal & Paint Walls, 1 Coat Roller	62.05	\$0.68	SF	\$42.20	\$1.69 ✓	\$40.51
105 Door, Closet, Bi-Fold, Panel - Rem/Reset	1	\$36.61	EA	\$36.61	\$0.00	\$36.61
106 Cased Opening, Interior, Doorway Pine - Paint	16.75	\$0.66	LF	\$11.06	\$0.24 ✓	\$10.82

Laundry Closet - Subtotal

\$200.89

 Master Bedroom					
Length: 29'6"	Width: 15'7"	Height: 8' Flat			
Walls: 721.34 SF	Walls-subs: 604.67 SF	Walls-subs-cas-bsbd: 562.82 SF			
Doors: 116.68 SF	Windows: 0.00 SF	Openings: 0.00 SF	Missing Walls: 0.00 SF		
Floor: 405.36 SF	Ceiling: 405.36 SF	Perim (F): 70.34 LF	Perim (C): 90.16 LF		

107 Contents Large - Rem/Reset	1	\$54.84	RM	\$54.84	\$0.00	\$54.84
108 Floor Prep, Rough Sand/Scrape	405.36	\$1.47	SF	\$595.88	\$0.00	\$595.88
109 T-Molding, Hardwood Floor - Remove	13.00	\$0.64	LF	\$8.32	\$0.00	\$8.32
110 T-Molding, Hardwood Floor - Replace	13.81	\$10.20	LF	\$140.86	\$17.81 ✓	\$123.05
<input type="checkbox"/> Includes 5% waste on quantity.						
111 Wood Flooring, Bamboo Engineered - Remove	405.36	\$1.22	SF	\$494.54	\$0.00	\$494.54
112 Wood Flooring, Bamboo Engineered - Replace	445.90	\$6.81	SF	\$3,036.58	\$246.14 ✓	\$2,790.44
<input type="checkbox"/> Includes 10% waste on quantity.						
113 Base Molding Ranch, 3 1/4" - Remove	70.34	\$0.25	LF	\$17.59	\$0.00	\$17.59
114 Base Molding Ranch, 3 1/4" - Replace	74.56	\$2.37	LF	\$176.71	\$16.82 ✓	\$159.89
<input type="checkbox"/> Includes 6% waste on quantity.						
115 Base Molding, Shoe Pine - Remove	70.34	\$0.25	LF	\$17.59	\$0.00	\$17.59
116 Base Molding, Shoe Pine - Replace	74.56	\$1.15	LF	\$85.75	\$5.49 ✓	\$80.26
<input type="checkbox"/> Includes 6% waste on quantity.						
117 Base Molding Ranch, 3 1/4" - Paint	70.34	\$0.93	LF	\$65.42	\$0.56 ✓	\$64.86
118 Base Molding, Shoe Pine - Paint	70.34	\$0.88	LF	\$61.90	\$0.23 ✓	\$61.67
119 Outlet/Receptacle Cover - Rem/Reset	7	\$3.27	EA	\$22.89	\$0.00	\$22.89
120 Prep & Mask For Painting (SF)	604.67	\$0.20	SF	\$120.94	\$0.00	\$120.94
121 Seal & Paint Walls, 1 Coat Roller	562.82	\$0.68	SF	\$382.72	\$15.31 ✓	\$367.41
122 Cased Opening, Interior, Doorway Pine - Paint	75.50	\$0.66	LF	\$49.84	\$1.09 ✓	\$48.75

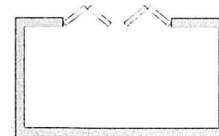
Master Bedroom - Subtotal

\$5,028.92

Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen)						
Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN						
Completed						

Master Closet

Length: 7'3" **Width:** 3'9" **Height:** 8' Flat
Walls: 176.00 SF **Walls-sub:** 149.33 SF **Walls-sub-cas-bsbd:** 139.04 SF
Doors: 26.67 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 27.19 SF **Ceiling:** 27.19 SF **Perim (F):** 17.42 LF **Perim (C):** 22.00 LF



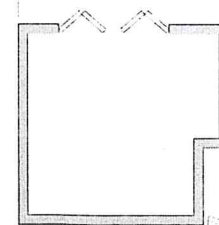
123 Contents Small - Rem/Reset	1	\$30.81	RM	\$30.81	\$0.00	\$30.81
124 Floor Prep, Rough Sand/Scrape	27.19	\$1.47	SF	\$39.98	\$0.00	\$39.98
125 Wood Flooring, Bamboo Engineered - Remove	27.19	\$1.22	SF	\$33.17	\$0.00	\$33.17
126 Wood Flooring, Bamboo Engineered - Replace	29.91	\$6.81	SF	\$203.69	\$16.51 ✓	\$187.18
<input type="checkbox"/> Includes 10% waste on quantity.						
127 Base Molding Ranch, 3 1/4" - Remove	17.42	\$0.25	LF	\$4.36	\$0.00	\$4.36
128 Base Molding Ranch, 3 1/4" - Replace	18.47	\$2.37	LF	\$43.77	\$4.17 ✓	\$39.60
<input type="checkbox"/> Includes 6% waste on quantity.						
129 Base Molding, Shoe Pine - Remove	17.42	\$0.25	LF	\$4.36	\$0.00	\$4.36
130 Base Molding, Shoe Pine - Replace	18.47	\$1.15	LF	\$21.24	\$1.36 ✓	\$19.88
<input type="checkbox"/> Includes 6% waste on quantity.						
131 Base Molding Ranch, 3 1/4" - Paint	17.42	\$0.93	LF	\$16.20	\$0.14 ✓	\$16.06
132 Base Molding, Shoe Pine - Paint	17.42	\$0.88	LF	\$15.33	\$0.06 ✓	\$15.27
133 Wire Shelving, 12" Medium Duty - Rem/Reset	17.40	\$8.65	LF	\$150.51	\$0.00	\$150.51
134 Prep & Mask For Painting (SF)	149.33	\$0.20	SF	\$29.86	\$0.00	\$29.86
135 Seal & Paint Walls, 1 Coat Roller	139.04	\$0.68	SF	\$94.55	\$3.78 ✓	\$90.77
136 Door, Closet, Bi-Fold, Panel - Rem/Reset	2	\$36.61	EA	\$73.22	\$0.00	\$73.22
137 Cased Opening, Interior, Doorway Pine - Paint	18.50	\$0.66	LF	\$12.22	\$0.27 ✓	\$11.95

Master Closet - Subtotal


\$746.98

Master Closet 2

Length: 6'11" **Width:** 6'6" **Height:** 8' Flat
Walls: 214.66 SF **Walls-sub:** 188.00 SF **Walls-sub-cas-bsbd:** 176.29 SF
Doors: 26.67 SF **Windows:** 0.00 SF **Openings:** 0.00 SF **Missing Walls:** 0.00 SF
Floor: 42.44 SF **Ceiling:** 42.44 SF **Perim (F):** 22.26 LF **Perim (C):** 26.84 LF



138 Contents Small - Rem/Reset	1	\$30.81	RM	\$30.81	\$0.00	\$30.81
139 Floor Prep, Rough Sand/Scrape	42.44	\$1.47	SF	\$62.39	\$0.00	\$62.39
140 Wood Flooring, Bamboo Engineered - Remove	42.44	\$1.22	SF	\$51.78	\$0.00	\$51.78
141 Wood Flooring, Bamboo Engineered - Replace	46.68	\$6.81	SF	\$317.89	\$25.77 ✓	\$292.12
<input type="checkbox"/> Includes 10% waste on quantity.						
142 Base Molding Ranch, 3 1/4" - Remove	22.26	\$0.25	LF	\$5.57	\$0.00	\$5.57
143 Base Molding Ranch, 3 1/4" - Replace	23.60	\$2.37	LF	\$55.94	\$5.32 ✓	\$50.62
<input type="checkbox"/> Includes 6% waste on quantity.						
144 Base Molding, Shoe Pine - Remove	22.26	\$0.25	LF	\$5.57	\$0.00	\$5.57
145 Base Molding, Shoe Pine - Replace	23.60	\$1.15	LF	\$27.14	\$1.74 ✓	\$25.40
<input type="checkbox"/> Includes 6% waste on quantity.						

Description	Quantity	Unit Price	Per	RC	Depreciation	ACV
ESTIMATE: Structure (Erik Knudsen) Claim #2015FL023080, CATHY AUTRY and BRENDA SULLIVAN  Completed						
Master Closet 2(con't)						
146 Base Molding Ranch, 3 1/4" - Paint	22.26	\$0.93	LF	\$20.70	\$0.18 ✓	\$20.52
147 Base Molding, Shoe Pine - Paint	22.26	\$0.88	LF	\$19.59	\$0.07 ✓	\$19.52
148 Wire Shelving, 12" Medium Duty - Rem/Reset	23.00	\$8.65	LF	\$198.95	\$0.00	\$198.95
149 Prep & Mask For Painting (SF)	188.00	\$0.20	SF	\$37.60	\$0.00	\$37.60
150 Seal & Paint Walls, 1 Coat Roller	176.29	\$0.68	SF	\$119.88	\$4.80 ✓	\$115.08
151 Door, Closet, Bi-Fold, Panel - Rem/Reset	2	\$36.61	EA	\$73.22	\$0.00	\$73.22
152 Cased Opening, Interior, Doorway Pine - Paint	18.50	\$0.66	LF	\$12.22	\$0.27 ✓	\$11.95
Master Closet 2 - Subtotal						\$1,001.10
Floorplan 2 - Subtotal						\$13,424.97



Total Materials:	\$4,600.54
Total Labor:	\$9,055.48
Total Equipment:	\$443.72
Total Market Conditions:	\$0.00
Subtotal:	\$14,099.74

Adjustments for minimum charges (O&P and taxes are applied):

Minimum Charge, Electrical:	\$109.11
Minimum Charge, HVAC:	\$162.98
Subtotal:	\$14,371.83

Sales Tax 7.000% (applies to materials only):	\$341.08
Subtotal:	\$14,712.91

Add 10.00% overhead:	\$1,437.18
Add 10.00% profit:	\$1,437.18
Replacement Cost Value:	\$17,587.27

Replacement Cost on Coverage Dwelling:	\$17,587.27
Less Recoverable Depreciation (includes taxes):	\$(722.00)
Net ACV on Coverage Dwelling:	\$16,865.27
Amount Payable on Coverage Dwelling:	\$16,865.27
Net Coverage Dwelling after Deductible if Depreciation Is Recovered:	\$17,587.27
Amount Payable on Coverage Dwelling if Depreciation Is Recovered:	\$17,587.27

Deductible:	\$(1,000.00)
Net Estimate:	\$15,865.27

Total Net Recoverable Depreciation:	\$722.00
Net Estimate if Depreciation is Recovered:	\$16,587.27

"This adjuster, the author of this estimate, has no authority to: (1) approve or deny claims; or, (2) bind UPC as to coverage for your claim or the amount of your loss, if any. A copy of this estimate does not constitute a settlement of this claim or any representation on the part of UPC. The estimate is subject to the review, modification and approval of UPC, including, but not limited to, the application of policy limitations, exclusions and deductible provisions. Any additional repairs to, or replacement of, items not included in this estimate are also subject to UPC's prior approval. You are required to keep all records, cancelled checks, inspection reports, etc., as proof of repair/replacement in the event of any future loss and pursuant to your post-loss duties under your insurance policy. This estimate is not an authorization of repair. The hiring of a contractor is strictly the decision of the UPC policyholder."

Finalization

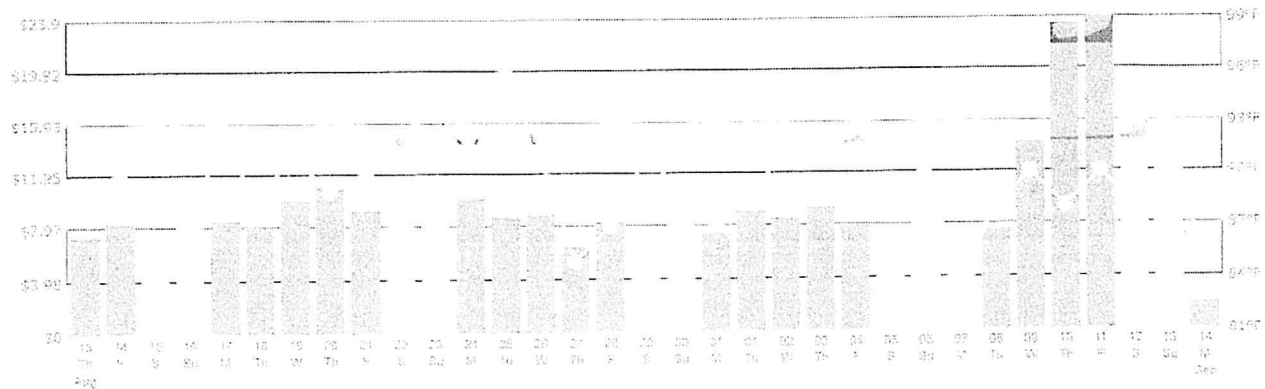
Welcome, CATHERINE LYNNE AUTRY

User ID: CATAUT1@GMAIL.COM

Account Number: **6830247380**

Use this graph to view your energy usage for the selected period. Select from the tools below to customize the graph. Choose a tab to change the selected view.

Usage for: Aug. 13, 2015 6:34 AM - Sep. 14, 2015 6:36 AM. Average daily usage: \$10.11 (85 kWh)



X = Missing Data

Usage Weekend

Your Account at a Glance

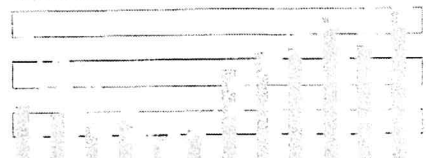
Bill Account: **6830247380**
Service Address: 612 W VENICE AVE, VENICE FL, 34285
Billing Type: Actual Bill
Billing Period: Aug. 13, 2015 to Sep. 14, 2015
of Service Days: 32
Total Billed Usage: 2722 kWh
Daily Average Usage: 85 kWh/Day
Total Electric Charges: \$323.45

Bill Projection

Last Month's Bill: **\$323.45**
Your Bill To Date: **\$6.28**
Your Projected Bill: **\$296.70**

Usage Comparison

Comparing your current and previous kWh usage and demand by yearly review



Learn even more about your energy usage by comparing monthly, daily or hourly time periods to each other.

Frequently Asked Questions

Select a Topic

Account Information
Billing Information
Usage Information
Payment Information

Top Questions

How do I pay my bill?
How do I view my bill?

Online Home Energy Survey

Just click to save
up to \$250 a year



FPL has free, simple tools to help you change the current way you use energy

CATHERINE LYNNE AUTRY
612 W VENICE AVE
VENICE FL 34285-2031

For: Aug 13, 2015 to Sep 14, 2015 (32 days)

Service Address
612 W VENICE AVE
VENICE, FL 34285
cataut1@gmail.com
Account Number 68302-47380

Questions? Contact Us
Reliable energy is affordable energy.
Learn how we save you money at fpl.com/savings

Hello Catherine Lynne Autry,
Here's what you owe for this billing period.

Meter reading - Meter KJ70189 Next meter reading Oct 13, 2015
Current reading 31313
Previous reading -28591

kWh used 2722

Amount of your last bill 239.22
Payment received - Thank you -239.22
Balance before new charges \$0.00

NEW CHARGES

Rate: RS-1 RESIDENTIAL SERVICE

Customer charge: \$7.57
Non-fuel: (First 1000 kWh at \$0.057690) \$175.66
(Over 1000 kWh at \$0.068510)

Fuel: (First 1000 kWh at \$0.028020) \$93.49
(Over 1000 kWh at \$0.038020)

Electric service amount 276.72

On call credit -3.00
Storm charge 2.78
Gross receipts tax 7.09
Franchise charge 17.30
Utility tax 22.56

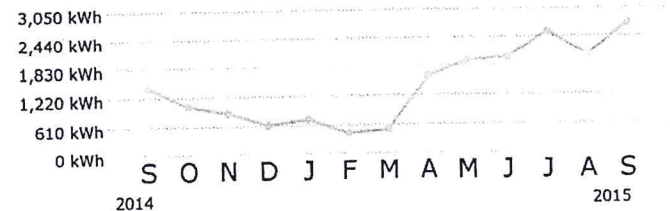
Taxes and charges 46.73

Total new charges \$323.45

Total amount you owe \$323.45

	This Month	Last Month	Last Year
Service to	Sep 14, 2015	Aug 13, 2015	Sep 12, 2014
kWh Used	2722	2042	1418
Service days	32	30	30
kWh/day	85	68	47
Amount	\$323.45	\$239.22	\$167.39

Energy Usage History



- Enroll now in FPL Budget Billing by paying \$166.75 in 1 payment by the due date instead of \$323.45. Your bill will be about the same each month & stabilized year-round. Learn more at FPL.com/bb
- Payments received after October 05, 2015 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.

Just click to save up to \$250

Make your bill even lower with
FPL's Online Home Energy Survey.
[Get started](#)

It's your gift to give

By enrolling in FPL SolarNow you
can help create a cleaner tomorrow
for future generations.
[Learn more](#)

Ask the Energy Expert

Ceiling fans - clockwise or
counterclockwise?
[Get the answer](#)

Useful Links

[Billing and service details](#)
[Energy News](#)
[View back of the bill](#)

Important Numbers

Customer Service: (941) 917-0708
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)

From: ServPro of Venice [kleigh@servproofvenice.com]
Sent: Wednesday, October 21, 2015 1:10 PM
To: Mark Byun
Subject:

Mark,

Enclosed, please find the form and drying logs that you have requested for the water damage restoration services performed at 612 W Venice Ave in Venice, FL.

The invoice has been paid in full from spectrum underground.

Please contact us with any questions 941-484-7777.

Thank You
Katrina



SERVPRO of Venice & Port Charlotte

SERVPRO of Venice & Port Charlotte #9552 & 9553
411 Commercial Court Ste E Venice, FL 34292
941-484-7777 Fax 941-488-3436
941-629-0966 Fax 941-629-9233
Tax ID 26-0899868 servpro9552@msn.com

Client: Spectrum Underground
Property: 612 West Venice Ave
Venice, FL 34285

Home: (941) 726-2791

Operator: KLEIGH

Estimator: MAGGIO, PAUL
Business: 411 Commercial Court Suite E
Venice, FL 34292

Business: (941) 484-7777
E-mail: Paulm@servproofvenice.com

Type of Estimate: Water Damage
Date Entered: 9/10/2015

Date Assigned:

Price List: FL.SR8X_SEP15
Labor Efficiency: Restoration/Service/Remodel
Estimate: 2015-09-10-0853



SERVPRO of Venice & Port Charlotte

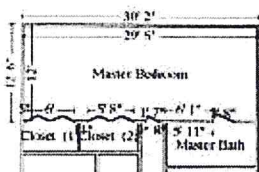
SERVPRO of Venice & Port Charlotte #9552 & 9553
 411 Commercial Court Ste E Venice, FL 34292
 941-484-7777 Fax 941-488-3436
 941-629-0966 Fax 941-629-9233
 Tax ID 26-0899868 servpro9552@msn.com

2015-09-10-0853

Main Level

Main Level

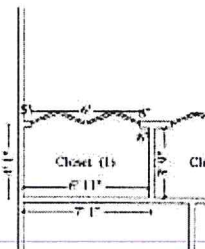
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Emergency service call - during business hours	1.00 EA	0.00	171.55	0.00	171.55
Equipment setup, take down, and monitoring (hourly charge)	3.00 HR	0.00	47.35	0.00	142.05
<i>Wednesday 9/9- Set up equipment, take atmospheric and moisture content readings, set drying goals</i> <i>Thursday 9/10- Monitor equipment, take atmospheric and moisture content readings</i> <i>Friday 9/11- Due to not being able to communicate with the owner, no monitoring check was performed on this day</i>					
Equip. setup, take down & monitoring - after hrs	2.00 HR	0.00	71.09	0.00	142.18
<i>Saturday 9/12- Monitor equipment, take atmospheric and moisture content readings, removed all equipment</i>					
Total: Main Level				0.00	455.78



Master Bedroom

Height: 8'

664.00 SF Walls	354.00 SF Ceiling
1,018.00 SF Walls & Ceiling	354.00 SF Floor
39.33 SY Flooring	83.00 LF Floor Perimeter
83.00 LF Ceil. Perimeter	

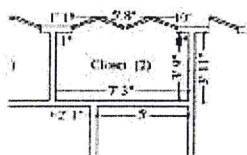


Subroom: Closet (1)

Height: 8'

170.74 SF Walls	25.95 SF Ceiling
196.69 SF Walls & Ceiling	25.95 SF Floor
2.88 SY Flooring	21.34 LF Floor Perimeter
21.34 LF Ceil. Perimeter	

MOISTURE CONTENT



Subroom: Closet (2)

Height: 8'

175.93 SF Walls	27.17 SF Ceiling
203.10 SF Walls & Ceiling	27.17 SF Floor
3.02 SY Flooring	21.99 LF Floor Perimeter
21.99 LF Ceil. Perimeter	

2015-09-10-0853

9/23/2015

Page: 2

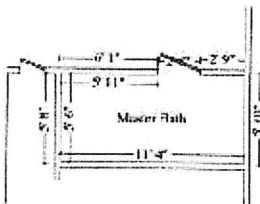


SERVPRO of Venice & Port Charlotte

SERVPRO of Venice & Port Charlotte #9552 & 9553
 411 Commercial Court Ste E Venice, FL 34292
 941-484-7777 Fax 941-488-3436
 941-629-0966 Fax 941-629-9233
 Tax ID 26-0899868 servpro9552@msn.com

CONTINUED - Master Bedroom

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent	502.38 SF	0.00	0.22	0.00	110.52
<i>Above charge is for antimicrobial spray on floor & walls</i>					
Baseboard - Detach	47.00 LF	0.00	0.94	0.00	44.18
Air mover (per 24 hour period) - No monitoring	30.00 EA	0.00	25.60	0.00	768.00
<i>10 air movers @ 3 days</i>					
Dehumidifier (per 24 hour period) - X1 large - No monitoring	3.00 EA	0.00	110.00	0.00	330.00
<i>1 dehu @ 3 days</i>					
Content Manipulation charge - per hour	1.00 HR	0.00	45.00	0.00	45.00
Totals: Master Bedroom				0.00	1,297.70



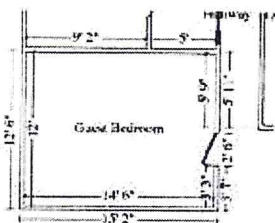
Master Bath

Height: 8'

269.58 SF Walls
 332.00 SF Walls & Ceiling
 6.94 SY Flooring
 33.70 LF Ceil. Perimeter

62.42 SF Ceiling
 62.42 SF Floor
 33.70 LF Floor Perimeter

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent	41.25 SF	0.00	0.22	0.00	9.08
<i>Above charge is for antimicrobial spray on floors</i>					
Air mover (per 24 hour period) - No monitoring	2.00 EA	0.00	25.60	0.00	51.20
<i>1 air mover @ 3 days</i>					
Totals: Master Bath				0.00	60.28



Guest Bedroom

Height: 8'

424.00 SF Walls
 598.00 SF Walls & Ceiling
 19.33 SY Flooring
 53.00 LF Ceil. Perimeter

174.00 SF Ceiling
 174.00 SF Floor
 53.00 LF Floor Perimeter

2015-09-10-0853

9/23/2015

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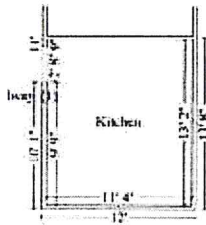


SERVPRO of Venice & Port Charlotte

SERVPRO of Venice & Port Charlotte #9552 & 9553
 411 Commercial Court Ste E Venice, FL 34292
 941-484-7777 Fax 941-488-3436
 941-629-0966 Fax 941-629-9233
 Tax ID 26-0899868 servpro9552@msn.com

CONTINUED - Guest Bedroom

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent	82.20 SF	0.00	0.22	0.00	18.08
<i>Above charge is for antimicrobial spray on floor & walls</i>					
Baseboard - Detach	15.00 LF	0.00	0.94	0.00	14.10
Air mover (per 24 hour period) - No monitoring	6.00 EA	0.00	25.60	0.00	153.60
<i>2 air movers @ 3 days</i>					
Dehumidifier (per 24 hour period) - Large - No monitoring	3.00 EA	0.00	78.31	0.00	234.93
<i>1 dehu @ 3 days</i>					
Totals: Guest Bedroom				0.00	420.71



Kitchen

Height: 8'

373.89 SF Walls	149.02 SF Ceiling
522.91 SF Walls & Ceiling	149.02 SF Floor
16.56 SY Flooring	46.29 LF Floor Perimeter
48.96 LF Ceil. Perimeter	



Subroom: Hallway (1)

Height: 8'

313.52 SF Walls	57.09 SF Ceiling
370.61 SF Walls & Ceiling	57.09 SF Floor
6.34 SY Flooring	38.74 LF Floor Perimeter
41.41 LF Ceil. Perimeter	

Missing Wall - Goes to Floor

2' 8" X 6' 8"

Opens into KITCHEN

Missing Wall

2' 11 13/16" X 8'

Opens into Exterior

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent	137.63 SF	0.00	0.22	0.00	30.28
<i>Above charge is for antimicrobial spray on floor & walls</i>					
Baseboard - Detach	18.00 LF	0.00	0.94	0.00	16.92
Air mover (per 24 hour period) - No monitoring	9.00 EA	0.00	25.60	0.00	230.40
<i>3 air movers @ 3 days</i>					

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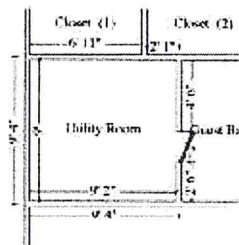


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CONTINUED - Kitchen

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Dehumidifier (per 24 hour period) - Large - No monitoring <i>1 dehu @ 3 days</i>	3.00 EA	0.00	78.31	0.00	234.93
Refrigerator - Remove & reset	1.00 EA	0.00	28.83	0.00	28.83
Totals: Kitchen				0.00	541.36

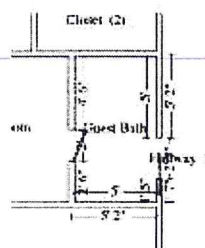


Utility Room

Height: 8'

290.67 SF Walls	82.50 SF Ceiling
373.17 SF Walls & Ceiling	82.50 SF Floor
9.17 SY Flooring	36.33 LF Floor Perimeter
36.33 LF Ceil. Perimeter	

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent <i>Above charge is for antimicrobial spray on floor & walls</i>	108.00 SF	0.00	0.22	0.00	23.76
Baseboard - Detach	18.00 LF	0.00	0.94	0.00	16.92
Air mover (per 24 hour period) - No monitoring <i>2 air movers @ 3 days</i>	6.00 EA	0.00	25.60	0.00	153.60
Washing machine - Remove & reset	1.00 EA	0.00	24.27	0.00	24.27
Dryer - Remove & reset	1.00 EA	0.00	21.64	0.00	21.64
Totals: Utility Room				0.00	240.19



Guest Bath

Height: 8'

224.00 SF Walls	45.00 SF Ceiling
269.00 SF Walls & Ceiling	45.00 SF Floor
5.00 SY Flooring	28.00 LF Floor Perimeter
28.00 LF Ceil. Perimeter	

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Apply anti-microbial agent	59.00 SF	0.00	0.22	0.00	12.98

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9/23/2015

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CONTINUED - Guest Bath

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
<i>Above charge is for antimicrobial spray on floor & walls</i>					
Baseboard - Detach	7.00 LF	0.00	0.94	0.00	6.58
Air mover (per 24 hour period) - No monitoring	3.00 EA	0.00	25.60	0.00	76.80
<i>1 air mover @ 3 days</i>					
Totals: Guest Bath				0.00	96.36
Total: Main Level				0.00	3,112.38
Line Item Totals: 2015-09-10-0853				0.00	3,112.38

Grand Total Areas:

2,906.32 SF Walls	977.15 SF Ceiling	3,883.47 SF Walls and Ceiling
977.15 SF Floor	108.57 SY Flooring	362.40 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	367.73 LF Ceil. Perimeter
977.15 Floor Area	1,061.61 Total Area	2,906.32 Interior Wall Area
1,212.13 Exterior Wall Area	137.33 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



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Summary for Dwelling

Line Item Total	3,112.38
Replacement Cost Value	\$3,112.38
Net Claim	\$3,112.38

MAGGIO, PAUL



Authorization to Perform Services

Customer Name:	underground , Spectrum		Date of Loss:	09/09/2015
Loss Address:	612 west venice ave			
City:	Venice	State:	FL	Zip: 34285
Insurance Company:	Spectrum underground	Claim Number (if available):		

The undersigned Customer, being the building owner, owner's representative, or resident, authorizes the Provider identified below to perform any and all necessary cleaning and/or restoration services on Customer's property located at the property address above, and with respect to items that need to be cleaned at a remote location, to remove and clean such items as necessary.

Customer authorizes _____ Insurance Company, herein referred to as "Insurance Company," to pay Provider solely and directly for that portion of the work covered by Customer's insurance policy.

If, for any reason, Customer receives a check from Insurance Company made payable to Customer, Customer agrees to pay Provider immediately upon receipt of the check.

Customer agrees to pay Customer's deductible in the amount of \$ _____ that applies to this claim. If any amounts owing to Provider for Provider's services are not covered by insurance, Customer agrees to pay those amounts to Provider within fifteen (15) days of Customer's receipt of invoice. It is fully understood that Customer and its agents, successors, assigns, and heirs are personally responsible for any and all deductibles and any costs not covered by insurance. Interest and finance charges will be charged at the maximum allowable by law, or at 1.5% per month, whichever is less, on accounts over thirty (30) days past due. Time is of the essence.

Customer agrees that Provider is working for the Customer and not Customer's insurance company or any agent/adjuster.

Property Owned By: _____ underground , Spectrum

Remarks: _____

I HAVE READ THIS AUTHORIZATION TO PERFORM SERVICES, INCLUDING THE TERMS AND CONDITIONS OF SERVICE ON THE NEXT PAGE HEREOF, AND AGREE TO SAME.

Customer Reviewed *Customer Information Form*: ☐ Y ☐ N

Customer's Signature:	<u></u>	Provider's Signature:	<u></u>
Printed Name:	<u>underground , Spectrum</u>	Franchise Legal Name:	<u>Maggio & Sons, Inc.</u>
Date:	<u>09/09/2015</u>	d/b/a SERVPRO® of:	<u>Venice</u>
E-mail Address:	<u></u>	Date:	<u>09/09/2015</u>
		Contractor License #:	<u></u>

Authorization to Perform Services

Terms and Conditions of Service

READ CAREFULLY

Note: This Contract includes a limitation of liability and limitation of remedies.

1. SERVPRO® is one of the largest nationwide Cleaning and Restoration Franchise Systems in the United States. The SERVPRO® Franchise owner identified on the front of this Contract (the "Provider") is an independent contractor who agrees to perform the services identified on the front of this Contract (the "Services"). Client agrees to purchase, receive, and pay for the Services pursuant to the terms and conditions of this Contract. Servpro Industries, Inc., the Franchisor, is not a party to any agreement with Client, is not a guarantor of the Provider's Services, and is not subject to liability arising out of such Services.
2. Provider's performance of the Services is limited by, among other things, the preexisting conditions and characteristics of the premises, material, fabrics, furniture, and/or other items. PROVIDER EXPRESSLY DISCLAIMS ANY RESPONSIBILITY OR LIABILITY FOR ANY PREEXISTING CONDITIONS. Client shall retain responsibility and shall be liable for all effects of and costs necessary to correct such conditions, including, by way of example and not limitation, the conditions identified below:
 - (a) Provider may, in its sole discretion, pre-test materials for removability of spots or stains; dye or color fastness; shrinkage; fading; adhesive breakdown; or other problems. It is not always possible to determine these conditions in advance. PROVIDER DOES NOT GUARANTEE SPOT OR STAIN REMOVAL AND COLOR-FASTNESS OR PREVENTION OF SHRINKAGE, FADING, OR ADHESIVE BREAKDOWN.
 - (b) Provider DOES NOT GUARANTEE that wall and ceiling cleaning will restore the original color to painted surfaces.
 - (c) Not all fabrics are conducive to cleaning. Provider shall use reasonable efforts to advise Client of any adverse effects which may be reasonably foreseen due to the nature of the fabric or material involved. PROVIDER DOES NOT GUARANTEE THAT SUCH MATERIALS CAN BE CLEANED OR THAT THERE WILL BE NO ADVERSE EFFECTS FROM ANY ATTEMPT TO CLEAN SUCH FABRICS.
 - (d) A variety of materials are used in the manufacturing, upholstery and/or installation process. These materials include backing, lining, tacks, or other unknown substances that may cause discoloration or other adverse effects to the face material. Client acknowledges that it is impossible to determine when such adverse effects may occur and PROVIDER DOES NOT GUARANTEE AGAINST SUCH ADVERSE EFFECTS.
 - (e) Client acknowledges and agrees that mold is commonly found throughout the environment and that it is impossible to eradicate mold. PROVIDER DOES NOT GUARANTEE THE REMOVAL OR ERADICATION OF MOLD.
3. PROVIDER SPECIFICALLY DISCLAIMS ANY AND ALL OTHER WARRANTIES AND ALL IMPLIED WARRANTIES (EITHER IN FACT OR BY OPERATION OF LAW) INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING, CUSTOM OR USAGE OF TRADE. THIS CONTRACT PROVIDES FOR THE PROVISION OF SERVICES AND DOES NOT PROVIDE FOR A SALE OF GOODS.
4. **Limitation of Liability:** IN NO EVENT SHALL PROVIDER, ITS OWNERS, ANY OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS, FRANCHISOR, OR AFFILIATES BE RESPONSIBLE FOR INDIRECT, SPECIAL, NOMINAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL LOSSES OR DAMAGES, OR FOR ANY PENALTIES, REGARDLESS OF THE LEGAL OR EQUITABLE THEORY ASSERTED, INCLUDING CONTRACT, NEGLIGENCE, WARRANTY, STRICT LIABILITY, STATUTE OR OTHERWISE, EVEN IF IT HAD BEEN AWARE OF THE POSSIBILITY OF SUCH DAMAGES OR THEY ARE FORESEEABLE; OR FOR CLAIMS BY A THIRD PARTY. THE MAXIMUM AGGREGATE LIABILITY SHALL NOT EXCEED THREE TIMES THE AMOUNT PAID BY CUSTOMER FOR THE SERVICES OR ACTUAL PROVEN DAMAGES, WHICHEVER IS LESS. IT IS EXPRESSLY AGREED THAT CUSTOMER'S REMEDY EXPRESSED HEREIN IS CUSTOMER'S EXCLUSIVE REMEDY. THE LIMITATIONS SET FORTH HEREIN SHALL APPLY EVEN IF ANY OTHER REMEDIES FAIL OF THEIR ESSENTIAL PURPOSE. Some states/countries do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.
5. Should Provider bring legal action to collect monies due under the Contract or should the matter be turned over for collection, Provider shall be entitled, to the fullest extent permitted under law, to reasonable legal fees and costs of any such collection attempt, in addition to any other amounts owed by Client. This attorney fee provision shall not be effective or enforceable in jurisdictions where attorney fee provisions are made reciprocal or invalid by operation of law. Consent is hereby given for filing of mechanic's liens by Provider for the work described in this contract on the property on which the work is performed if Provider is not paid.
6. Any labor, materials or other work beyond that identified in this Contract shall require a written amendment to this Contract and will result in additional charges.
7. Any claim by Client for faulty performance, for nonperformance or breach under this Contract for damages shall be made in writing to Provider within sixty (60) days after completion of services. Failure to make such a written claim for any matter which could have been corrected by Provider shall be deemed a waiver by Client. **NO ACTION, REGARDLESS OF FORM, RELATING TO THE SUBJECT MATTER OF THIS CONTRACT MAY BE BROUGHT MORE THAN ONE (1) YEAR AFTER THE CLAIMING PARTY KNEW OR SHOULD HAVE KNOWN OF THE CAUSE OF ACTION.**
8. A failure of either party to exercise any right provided for herein shall not be deemed to be a waiver of any right hereunder.
9. CLIENT AND PROVIDER EACH WAIVE THEIR RESPECTIVE RIGHTS TO A TRIAL BY JURY WITH RESPECT TO ANY AND ALL CLAIMS OR CAUSES OF ACTION (INCLUDING COUNTERCLAIMS) RELATED TO OR ARISING OUT OF OR IN ANY WAY CONNECTED TO THIS CONTRACT AND AGREE THAT ANY CLAIM OR CAUSE OF ACTION WILL BE TRIED BY A COURT TRIAL WITHOUT A JURY.
10. If any provision of this Contract is found to be ineffective, unenforceable or illegal for any reason under present or future laws, such provision shall be fully severable, and this Contract shall be construed and enforced as if such provision never comprised a part of this Contract. The remaining provisions of this Contract shall remain in full force and effect and shall not be affected by the ineffective, unenforceable or illegal provision or by its severance from this Contract.
11. No modification, termination, or attempted waiver of this Contract shall be valid unless in writing and signed by the party against whom the same is sought to be enforced.

SERVPRO® Franchisees are always looking for motivated employees.
SERVPRO's individually owned and operated franchises offer a variety of positions including crew chief, production technician, marketing representative, administrative assistant, and many more.



Certificate of Satisfaction: Job Completion

Customer Name: Underground , Spectrum Date of Loss: 09/09/2015
Loss Address: 612 west venice ave
City: Venice State: FL Zip: 34285
Team Members: _____ Claim Number (if available): _____

SERVPRO® and its Franchisees strive to be the Premier Cleaning and Restoration Company.
Please take a moment to complete the following questionnaire and help us evaluate how we're doing.


On a scale of 1 to 10, with 1 being "Strongly Disagree" and 10 being "Strongly Agree," how would you rate the following:

- | | Strongly
Disagree | → | Strongly
Agree | | | | | | | |
|---|----------------------|-----|-------------------|-----|-----|-----|-----|-----|-----|------|
| 1. The SERVPRO® Franchise's office staff was courteous, polite and helpful throughout the duration of the job. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 2. The SERVPRO® Franchise's on-site personnel were prompt, courteous and attentive to my concerns. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 3. The SERVPRO® Franchise's on-site personnel clearly explained the cleaning and restoration process throughout the duration of the job. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 4. I was confident in the knowledge and professionalism of the SERVPRO® Franchise's on-site personnel who performed the services at my home or place of business. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 5. I was impressed by the SERVPRO® Franchise's on-site personnel that performed services at my residence or place of business. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 6. I would use the SERVPRO® Franchise who assisted me during this loss for future cleaning and/or restoration needs. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 7. I would recommend the SERVPRO® Franchise to my friends, family and colleagues. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 8. Overall, I am satisfied with the service(s) provided by the Servpro® Franchise. | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) |
| 9. What recommendations would you have to help the SERVPRO Franchise improve its performance in the future? | | | | | | | | | | |

10. Additional Comments:

Spectrum underground is responsible for payment

Customer, Underground , Spectrum, acknowledges that the restoration / cleaning project for which the SERVPRO® Franchise has provided Emergency Services has been performed to the customer's satisfaction.

Signature:  Date: 09/12/2015

Thank you for your feedback. We appreciate your patronage and look forward to serving your future cleaning and restoration needs.

Atmospheric Readings

Job Name: Spectrum underground
Visit Name: Visit 1
Reading Type: Atmospheric Readings
Visit Date: Sep 9, 2015
Save Readings Date: Sep 9, 2015
Save Readings Time: 4:16:10 PM

Unaffected

Name	Description	Temp	Rel Hum	GPP
Unaffected	living	76	30	40

Outside

Name	Temp	Rel Hum	GPP
Outside	90	62	131

HVAC

Name	Description	HVAC On?	Temp	Rel Hum	GPP
HVAC	kitchen	On	74	31	38

Affected Zone Readings

Name	Description	Temp	Rel Hum	GPP
Zone 1	m bed	82	56	91
Zone 2	g bed	79	48	70
Zone 3	kitchen	79	44	65

Dehumidifier Readings

Asset ID	Zone	Room	Temp	Rel Hum	GPP	Hours
LGR1	Zone 1	Master bedroom	110	24	92	1
47	Zone 2	Guest bedroom	112	23	94	4970
48	Zone 3	Kitchen	107	21	74	15905

Material Readings

Job Name: Spectrum underground
Visit Name: Visit 1
Reading Type: Material Readings
Visit Date: Sep 9, 2015
Save Readings Date: Sep 9, 2015
Save Readings Time: 4:18:54 PM

Zone 1

Master bedroom

Material	Goal	Type	Reading	1
Bamboo	10 %	Floor	40	40
Drywall	15 Pts	Wall	80	80

Master bath

Material	Goal	Type	Reading	1
Tile	25 Pts	Floor	100	100

Zone 2

Guest bedroom

Material	Goal	Type	Reading	1
Bamboo	10 %	Floor	40	40
Drywall	15 Pts	Wall	60	60

Zone 3

Kitchen

Material	Goal	Type	Reading	1
Drywall	15 Pts	Wall	60	60
Tile	25 Pts	Floor	100	100

Utility

Material	Goal	Type	Reading	1
Drywall	15 Pts	Wall	80	80
Tile	25 Pts	Floor	80	80

Guest bath

Material	Goal	Type	Reading	1
Drywall	15 Pts	Wall	80	80
Tile	25 Pts	Floor	80	80

Material Readings

Job Name: Spectrum underground
Visit Name: Visit 2
Reading Type: Material Readings
Visit Date: Sep 10, 2015
Save Readings Date: Sep 10, 2015
Save Readings Time: 3:02:49 PM

Zone 1

Master bedroom

Material	Goal	Type	Reading	1	2
Bamboo	10 %	Floor	30	40	30
Drywall	15 Pts	Wall	40	80	40

Master bath

Material	Goal	Type	Reading	1	2
Tile	25 Pts	Floor	30	100	30

Zone 2

Guest bedroom

Material	Goal	Type	Reading	1	2
Bamboo	10 %	Floor	30	40	30
Drywall	15 Pts	Wall	30	60	30

Zone 3

Kitchen

Material	Goal	Type	Reading	1	2
Drywall	15 Pts	Wall	40	60	40
Tile	25 Pts	Floor	40	100	40

Utility

Material	Goal	Type	Reading	1	2
Drywall	15 Pts	Wall	40	80	40
Tile	25 Pts	Floor	30	80	30

Guest bath

Material	Goal	Type	Reading	1	2
Drywall	15 Pts	Wall	40	80	40
Tile	25 Pts	Floor	40	80	40