

# Venice, FL Boards & Commissions

\* Denotes a required field

## Profile

First Name \*

Joseph

Middle Initial

J

Last Name \*

BIRD

Street Address \*

633 Ashland Rd. #208

City \*

Venice

State \*

FL

Postal Code \*

34285

Email Address \*

Joebird12@hotmail.com

Primary Phone \*

Home

941-468-7981

Alternate Phone


Home

Employer

Occupation

Retired

Which Boards would you like to apply for? \*

 This board has a vacancy

Citizen Tax Oversight  
Committee ▼

These board-specific questions have been added to your application:

Citizen Tax Oversight Committee

Are you a full time employee of the City of Venice or private individual or employee of a private firm under contract with the City? **Go to Question**

Have you ever been convicted or pled "no contest" to a misdemeanor offense? \*

☐ Yes

☒ No

If yes, give details:

Have you ever been convicted or pled "no contest" to a felony? \*

☐ Yes

☒ No

If yes, have your civil rights been restored?

☐ Yes

☐ No

Give details:

## Demographics

Are you a city resident? \*

☒ Yes

☐ No

How long have you lived in the City of Venice? \*

Question applies to Citizen Tax Oversight Committee

Are you a full time employee of the City of Venice or private individual or employee of a private firm under contract with the City? \*

☐ Yes

☒ No

Ethnicity

white

Gender

M

## Interests & Experiences

Are you currently serving or have you served on a city board?

☐ Yes

☒ No

If yes, please list:

Why are you interested in serving on a board or commission?

to be involved in my city

Resume of Education and Experience:

30 yrs INSURANCE & INVESTMENTS  
PRUDENTIAL INS- AIG  
two YEAR college

Member of the Following Organizations:

ITALIAN AMERICAN  
Club at Venice

## Upload a Resume

Choose file

Please upload your resume

## Acknowledgements

I agree that if appointed, I will serve on the above board without compensation and at the pleasure of the city council.

I agree to use only my city-assigned email account for city business related to my appointed board.

I agree to abide by the sunshine and public records laws and attend all mandatory training sessions.

Applicants for board appointments are reminded of the provisions of the Florida Statutes as applicable to conflicts of interest. All board application are kept on file and are reviewed as vacancies occur. Updated information may be requested at that time. Direct any questions you may have to the Mayor's office, phone no. 941-882-7392.

Withdraw

(/boards/forms/255/apply/2140466?code=41df6c8c-c8d4-48d8-9fdc-73f859ce0013) Submit

View as PDF/Print (/boards/forms/255/apply/2140466.pdf?code=41df6c8c-c8d4-48d8-9fdc-73f859ce0013&no\_redaction=true)

Save for later

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**Profile**

Kirk

First Name

C

Middle Initial

Wilkenson

Last Name

624 Cadiz Road

Street Address

Venice

City

FL

State

34285

Postal Code

kirkwilkenson@hotmail.com

Email Address

Home: (941) 412-9548

Primary Phone

Mobile: (941) 416-7736

Alternate Phone

Retired

Employer

Finance and IT executive

Occupation

**Which Boards would you like to apply for?**

Citizen Tax Oversight Committee: Submitted

Environmental Advisory Board: Submitted

Parks and Recreation Advisory Board: Submitted

**Have you ever been convicted or pled "no contest" to a misdemeanor offense?**☐ Yes ☒ No**Have you ever been convicted or pled "no contest" to a felony?**☐ Yes ☒ No**If yes, have your civil rights been restored?**☐ Yes ☒ No

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**Demographics****Are you a city resident?**☒ Yes ☐ No**How long have you lived in the City of Venice?**

8 Months

Question applies to multiple boards

### Do you own property within the City of Venice?

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☒ Yes ☐ No

Question applies to Citizen Tax Oversight Committee

### Are you a full time employee of the City of Venice or private individual or employee of a private firm under contract with the City?

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☐ Yes ☒ No

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## Interests & Experiences

### Are you currently serving or have you served on a city board?

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☐ Yes ☒ No

### Why are you interested in serving on a board or commission?

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I have a wealth of experience from my career (finance, IT, project/programme management) and living in Europe for over 20 years and I believe I could make a valuable contribution to many of the boards for the betterment of Venice. My wife and I have owned a home here for 3 years and are now retired and permanently residing here.

### Resume of Education and Experience:

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Vice President of Information Technology, Business Process, and Programm Management for Inmarsat (Satellite communications). Director of Financial reporting and shared services for Communications company (Colt) and Seagram/Vivendi Universal. Director of IT for CSX. BS degree from Wake Forest University, MBA from University of Florida.

[Kirk\\_Wilkenson\\_2020.docx](#)

Upload a Resume

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## Acknowledgements

## **Kirk C. Wilkenson**

624 Cadiz Road  
Venice, FL 34285 USA

Tel: +1 941 416 7736

e-mail: [kirkwilkenson@hotmail.com](mailto:kirkwilkenson@hotmail.com)

### **Transformation – Information Technology – Operational Excellence**

Senior executive with a proven track record in leading major change programs and turning around IT functions and back office operations to deliver cost savings and customer value in large multi-national companies. An innovative leader with integrity and strong influencing skills able to overcome cultural and functional barriers and deliver results in the most challenging environments.

### **Competencies & Skills**

- Change Leadership
- Strategy and Planning
- Customer Focus
- Commercial Acumen
- People Development
- Communications
- Programme Management
- IT transformation
- Cost Reduction
- Finance Operations
- Business Process Redesign
- Behavioral Change Management
- Service Design and Management
- Outsourcing

### **Track Record of Success**

**Delivered annual benefits totaling more than \$70 million and one time benefits of \$40 million. Built and operated shared service centers for 3 companies, on shore, near shore, and off shore. Managed projects with total budgets in excess of \$400 million.**

- Led \$200+ million IT and Business Transformation programme
- Implementation of SAP finance and procurement at 40% cost savings
- Improved order to cash process first time right yield from 65% to 95%
- Led \$40 million billing programme, largest & most successful in the company
- Reduced Bill to Cash function costs by 45%, improved KPIs by 50%
- Delivered captive offshore shared services saving \$9 million annually
- Transformed redundant integration team into \$1 million service billings
- Improved customer satisfaction rating 3 consecutive years

### **Career Background**

#### **Inmarsat Plc (London, UK)**

**2015 – 2020**

Inmarsat is the world leader in global, mobile satellite communications, delivering reliable, seamless, voice and high-speed broadband connectivity on land, sea, and air. As Vice President, led the OneIT program to transform the company's IT, business processes, an operating model with a budget in excess of \$200 million and staffing of 300+ employees, contractors, and third parties.

- Redesigned the IT architecture and converted mission critical applications to public cloud, web based best of breed applications
- Implemented a portfolio management program office
- Built a team of process professionals and drove process excellence objectives throughout the company
- Improved **Customer Service, Employee Experience**, and overall **business agility** with **cost savings of \$20 million annually**

## **hibu (Reading UK)**

**2012 – 2015**

hibu provides advertising and digital marketing services from operations in the UK, US, Spain, Argentina, Chile, Peru, India and Philippines with total revenues of \$1.2 billion

### **Global Head of Financial Shared Services**

Responsible for shared services strategy and the design and implementation of standard finance and procurement processes in a global instance of SAP.

- **ERP Implementation:** Managed a full cycle from partner sourcing through blueprint, realisation, final preparation and go live at a savings of 40% from the original business case cost.
- **Cost Reduction:** \$1.2 million in productivity benefits and \$1 million in procurement and sourcing benefits.
- **Outsourcing:** Developed outsourcing framework and business case approved by the board.

## **COLT Technology Services (London, UK, Gurgaon India)**

**2004 – 2012**

COLT is a \$1.5 billion European communications and IT managed services company.

### **Vice President, Business Process Architecture and Change**

**2010 – 2012**

Leading a team of six sigma black belts to define and implement an operational excellence programme to drive performance improvement throughout the organisation. Responsible for implementing best practice process management and improvement, driving business transformation, and developing the business architecture.

- **Change Leadership:** Designed and initiated the roll out of the Operational Excellence Programme
- **Driving Results:** Improved first time right yield of the Order to Cash process from 65 to 95%
- **Process Engineering:** Developed process architecture supporting the global re-organization and ITIL framework implementation

## **Director, Billing Shared Services and Programs**

**2007- 2010**

Responsible for 150 operational staff and a programme team of 100 with an operating budget of \$8 million and programme budget over \$40 million. Successfully led the largest program undertaken by the company involving over 450 man-years of effort with a direct impact on customers, marketing and product development. The billing function processes 15 billion transactions, manages 80 million prices, 700,000 annual invoices.

- **Cost Reduction:** Reduced functional cost by 45%, increased capacity by 20%
- **Process Improvement:** Improved operational KPIs by more than 50% (CSAT, Cash Flow, Quality)
- **Commercial:** Developed business case and secured Board approval for programme



- **Programme Management:** Developed best practice vendor selection, PMO, and implementation assurance processes, adopted company wide
- **Process Controls:** Implemented Fraud detection and Revenue Assurance processes resulting in \$11 million contribution to operating profit

#### **Director, Finance Shared Services (London)**

**2004 - 2007**

Responsible for establishing an off shore captive finance shared services operation, re-designing finance processes and the implementation of a single instance ERP for 13 countries. Managed staff of 220 in Europe and Delhi India with an operating budget of \$10 million.

- **Cost Reduction:** Reduced cost of Finance operations by 50%, implemented self serve functions, reduced audit fees
- **Customer Focus:** Improved customer query resolution cycle time by 50%; the only function to improve customer satisfaction ratings 3 consecutive years
- **Finance Operations:** SSON runner up award for best mature shared services in Europe 2010
- **Process Redesign:** Reduced closing cycle time by 20%; KPIs for transaction processes improved by 90%

#### **Interim Shared Services Manager (London)**

**2002 – 2004**

Implemented Pan European SSC serving 16 companies in 12 countries in 6 months resulting in 25% reduction in Finance headcount

#### **VIVENDI UNIVERSAL**

**2000 – 2002**

Vivendi Universal was a \$20 billion entertainment and media firm in film, TV, music, telecom and consumer goods formed via the merger of Vivendi and Seagram.

#### **Vice President, Global Shared Services Europe, (London)**

Responsible for European Financial Shared Services, HR, IT, Business Process Improvement and Facilities. Managed staff of 150 in London and Amsterdam with an operating budget of \$14 million.

- **Commercial:** Developed an internal consulting practice with first year billings of \$1 million
- **Change Leadership:** Accelerated cash flow reducing DSO by 30% for film library sales
- **Cost Reduction:** Integrated Polygram TV sales Finance functions & reduced costs by 20%
- **Outsourcing:** Developed & managed third party services with Pernod Ricard & Diageo

#### **SEAGRAM COMPANY LTD.**

**1991-2000**

A \$10 billion consumer goods (drinks) and entertainment company (Universal Studios).

#### **Director, European Financial Shared Services, (London)**

**1998-2000**

Charged with turning around the operation that did not fully recover its costs, dissatisfied customers, control issues and low staff morale. Managed staff of 90 with an operating budget of \$5 million serving 20 business units in 12 countries.

#### **Director, Financial Reporting Services, (New York)**

**1995-1998**

#### **Director, Information Technology, (London/Paris)**

**1991-1995**

#### **CSX CORPORATION**

**1983-1991**

Held various positions of increasing responsibility from programmer-trainee to Director with a staff of 50 responsible for Customer Service, Supply Chain, and Decision Support systems.

## **EDUCATION & TRAINING**

**University of Florida:** Masters in Business Administration, Graduate School of Business, May 1983. Matherly Scholar (top 10).

**Wake Forest University:** Bachelor of Science in Business Administration May 1981. Graduated Cum Laude.

**Technical Experience:** ERP Implementation (JD Edwards, Oracle, SAP), Reporting (Hyperion, Essbase, Cognos), Six Sigma green belt training, Billing Implementation (Interconnect, Kenan FX, SAP)

**Industry Experience:** FMCG, Entertainment (Music, Film TV), Telecommunications (B2B: Voice, Data, Managed Services), Transportation

## **PERSONAL DATA**

Nationality: Dual citizenship – USA, UK

Interests: Sports – coaching, entertainment & production, cooking

Past Directorships Held: Centenary Holdings Plc

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**Profile**

STEPHEN

First Name

E

Middle Initial

HEFLER, MD

Last Name

487 PADOVA WAY

Street Address

NORTH VENICE

City

FL

State

34275

Postal Code

drsteve330@gmail.com

Email Address

Mobile: (609) 577-3769

Primary Phone

Home:

Alternate Phone

N/A

Employer

RETIRED PEDIATRICIAN

Occupation

**Which Boards would you like to apply for?**

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Architectural Review Board: Submitted  
Citizen Tax Oversight Committee: Submitted  
Code Enforcement Board: Submitted  
Construction Board of Adjustment and Appeals: Submitted  
Environmental Advisory Board: Submitted  
Fire Pension Board of Trustees: Submitted  
Historic Preservation Board: Submitted  
Parks and Recreation Advisory Board: Submitted  
Police Pension Board of Trustees: Submitted  
Public Art Advisory Board: Submitted  
Venice Housing Authority: Submitted  
Solid Waste and Recycling Rate Stakeholders Work Goup: Submitted

**Have you ever been convicted or pled "no contest" to a misdemeanor offense?**

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☐ Yes ☒ No**Have you ever been convicted or pled "no contest" to a felony?**

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☐ Yes ☒ No**If yes, have your civil rights been restored?**

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☒ Yes ☐ No

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**Demographics**

**Are you a city resident?**

☒ Yes ☐ No

**How long have you lived in the City of Venice?**

3 1/2 YEARS

Question applies to multiple boards

**Do you own property within the City of Venice?**

☒ Yes ☐ No

Question applies to Citizen Tax Oversight Committee

**Are you a full time employee of the City of Venice or private individual or employee of a private firm under contract with the City?**

☐ Yes ☒ No

Question applies to Venice Housing Authority

**Are you a resident who is current in rent in a housing project or a person of low or very low income who resides within the housing authority's jurisdiction and is receiving rent subsidy through a program administered by the authority or public housing agency that has jurisdiction for the same locality served by the housing authority?**

☐ Yes ☒ No

**Do you have a physical disability?**

☐ Yes ☒ No

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## **Interests & Experiences**

**Are you currently serving or have you served on a city board?**

☐ Yes ☒ No

**Why are you interested in serving on a board or commission?**

To give back to the community my wife and I have come to love and and to work to heal/transcend the divisive rancor that permeates our everyday lives.

**Resume of Education and Experience:**

Postgraduate with medical school, Pediatric Internship, Residency and Pediatric Cardiology Fellowship all at Columbia Presbyterian Medical Center, NYC. Private practice of pediatrics in for 42 years.

**Member of the Following Organizations:**

Sarasota Democratic Party

Question applies to Architectural Review Board

**Are you a member of Venice MainStreet?**

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☐ Yes ☒ No

Question applies to Architectural Review Board

**Are you a registered architect in the state of Florida?**

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☐ Yes ☒ No

Question applies to Construction Board of Adjustment and Appeals

**Do you have knowledge and experience in the technical codes, such as design professional, contractors or building industry representative?**

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☐ Yes ☒ No

Question applies to Construction Board of Adjustment and Appeals

**Are you or have you been a member or practitioner of a trade or profession regulated by the board or a member of any closely related trade or profession?**

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☐ Yes ☒ No

Question applies to Fire Pension Board of Trustees

**Are you a member of the firefighter system?**

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☐ Yes ☒ No

Question applies to Historic Preservation Board

**Do you have demonstrated special interest, experience or knowledge in history, architecture or related disciplines, as well as heritage of the city?**

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☐ Yes ☒ No

Question applies to Police Pension Board of Trustees

**Are you a member of the police system?**

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☐ Yes ☒ No

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**Acknowledgements**

## **CURRICULUM VITAE OF STEPHEN E. HEFLER, M.D., F.A.A.P.**

1. **Address—487 Padova Way**  
North Venice, Florida 34275  
609-577-3769  
  
**FORMERLY:88 Princeton-Hightstown Rd**  
Princeton Junction, New Jersey 08550
2. **Birth date and place—March 30, 1943—New York City**
3. **Education**  
Columbia University—BA Degree—1964  
Medical School—Columbia College of Physicians & Surgeons M.D. Degree 1968.
4. **University Appointments**  
Research Associate, Dept. of Pharmacology, Columbia  
Physicians and Surgeons—1973  
Research Associate, Dept. of Pediatrics, Columbia University—1973-1974.  
Assistant Pediatrician, Columbia University—1974-1980.
5. **Hospital Appointments**  
Intern-Babies Hospital, Columbia Presbyterian Medical Center—1968-1969.  
Resident-Babies Hospital -1969-1971.  
Fellow, Pediatric Cardiology-Babies Hospital-1973-1974  
Assistant Attending Pediatrician-Babies Hospital-1974-1977  
Associate Attending Pediatrician-New Rochelle Hospital  
Medical Center. New Rochelle, N.Y.-1974-1977  
Associate Attending Pediatrician-University Medical Center at Princeton  
1977-1979.  
Attending Pediatrician-University Medical Center at Princeton-1979-1997.  
Senior Attending Pediatrician-University Medical Center at Princeton 1997-Present.
6. **Licensure and Board Certification**  
Diplomate, National Board of Medical Examiners-7/1/1969.  
New Jersey Board of Medical Examiners-5/23/1973-6/30/17.  
Diplomate, American Board of Pediatrics-12/2/1973.  
Florida Board of Health-8/7/17-
7. **Military Service**  
U.S. Navy 1971-1973—served as Lt. Commander, Pediatrics Dept., Great Lakes Naval  
Base, Illinois.

**8. Publications**

**“Further Observations on the Etiology of RBBBB Pattern following Right Ventriculotomy” (Presented at American Academy of Pediatrics, Cardiology section, Oct. 1973) Circa: 50:1105, 1974**

**9. Other Positions**

**School Medical Inspector:**

- a) East Windsor Regional School District--6/1978-1997.**
- b) South Brunswick High School--6/1977-1987.**
- c) Spotswood High School--5/1979-1987.**
- d) Upper Freehold Regional School District—2/1983-1995.**

**Board of Directors Member- Healthway’s Systems, 1983-1987.**

**10. Princeton Individual Practice Association, President, 1985-2008.**

**Princeton Individual Practice Association, Medical Director, 1988-2008.**

**11. National Committee on Quality Assurance, Surveyor, 1988-1997.**

**\*Performed accreditation reviews on site of managed care health plans including interviews with key HMO staff, medical record review and review of quality assurance documentation.**

**12. Physicians Health Care Associates, President, a statewide PPO Network in New Jersey, 1993-1997.**

**13. Chairman, Department of Pediatrics, University Medical Center at Princeton, 2002-2005.**

**14. Board of Directors, Jewish Family Service Agency, Princeton-1999-2002**

**15. Awards**

- a) AMA Physician’s Recognition Award, every 3 years since inception.**

**16. Medical Malpractice Cases, expert witness—Post, Pollack, Goddsell, MacNeill & Straichler, P.A.**

**17. NJ Family Magazine Top Docs, 2010, 2012, 2014, 2015, 2016**