

DRAFT HURRICANE SURVEY

January 29, 2025

Note to Citizen Advisory Board: Our task for the January 29 meeting is to winnow down the survey questions from the list of over 100 questions submitted since our last meeting. We need a number of questions that can be answered by residents in less than 20 minutes and still capture helpful information about what city services went right and what needs improvement. Since there were many duplicate questions, I have combined them into the following list of about 40 questions for our consideration at the meeting. **Please review the questions below and have suggestions ready for which 10-15 questions we can eliminate.**

DEMOGRAPHICS

1. Which of the following describe your role in Venice? (check all that apply)

- a. Homeowner
- b. Renter (seasonal or long term)
- c. Business owner/manager
- d. Commuter from another place
- e. Vulnerable (disabled, aged, homeless, other)
- f. User of natural areas (e.g., beach, parks, waterways, etc.)
- g. Tourist
- h. Student
- i. Other (explain:)

2. While living in Florida, I have been through

- a. Less than 5 hurricanes
- b. 6-10 hurricanes
- c. 10- 15 hurricanes
- d. More than 15 hurricanes

3. My home/business is located (check all that apply) in Hurricane Evacuation Zone

- a. A
- b. B
- c. C
- d. D
- e. E
- f. Do not know
- g. Within two (2) blocks of the beach
- h. In a low-lying, flood-prone area (e.g., Harbor Lights, Venice Adult Park, Golden Beach, etc.)

4. Do you have any special needs or disabilities that impacted your ability to access services or evacuate during the hurricane?

- a. Yes. (Please list them: _____)
- b. No

BEFORE THE STORMS

5. How did you receive updates from the City?

- a. City website
- b. City/county phone/email/text notification system
- c. Facebook
- d. Instagram
- e. X
- f. Television/Local New Stations
- g. Radio
- h. Word of mouth
- i. Other (provide text box for answer)
- j. Not at all

6. I evacuated for (check all that apply)

- a. Tropical Storm Debbie
- b. Hurricane Helene
- c. Hurricane Milton
- d. I did not evacuate.

7. If you did not evacuate, explain why (check all that apply)

- a. I felt safe where I was.
- b. The storm severity predictions did not seem correct.
- c. I did not get adequate notice to evacuate.
- d. I had no way to evacuate.
- e. Other (Explain _____)
- f. Does not apply. I evacuated.

8. Did you utilize a local evacuation shelter?

- a. No, we did not need one
- b. No, they were all full.
- c. Yes, it was a good experience.
- d. Yes, but it was a bad experience. (Explain _____)

9. Did you require transportation assistance to the shelter?

- a. No, we did not need transportation
- b. Yes, it was a good experience.
- c. Yes, but transportation was not available.

10. How did you prepare for the storm? (Check all that apply)

- a. Read the City's Hurricane Guide
- b. Found your evacuation zone
- c. Stocked up on emergency supplies (e.g., water, food, batteries)
- d. Got back up communications (e.g., battery radio, cell phone charger)
- e. Secured home/business (e.g., windows, roof, sand bags)
- f. Secured loose outdoor items (e.g., lawn chairs, boats)
- g. Secured marine vessels
- h. Made a pet plan
- i. Secured important documents
- j. Other (Explain _____)

In questions 11-16 below, rate the city services for how well you were PREPARED for the storms:

11. Timely communications about hurricane preparation, disaster preparedness training, and evacuation plans, etc.

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

12. Timely and clear evacuation notices

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

13. City communications regarding internet connectivity/network readiness and likely phone service outages that could occur

- i. Excellent
- ii. Good
- iii. OK

- iv. Not good
- v. Poor
- vi. I do not know

14. Notification that the power, water supply, and sanitation could be affected.

- vii. Excellent
- viii. Good
- ix. OK
- x. Not good
- xi. Poor
- xii. I do not know

15. Adequate police presence and accessibility

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

16. Adequate infrastructure (e.g., flood control, building codes) to help reduce the storm impacts

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

17. Describe the most important improvement to city services for how you could have been better PREPARED for the storms and how you suggest the city make that improvement.

DURING THE STORMS

18. Did you receive timely updates and information from the city during the hurricanes?

- a. Yes, I was kept up to date on the progress of the storms.
- b. I do not know.
- c. No, I had no idea what was going on.

19. During the hurricanes, did you require assistance from emergency services?

- a. Yes. Please describe your experience _____
- b. No.

In questions 20-24 below, rate the city services for how well you were served DURING the storms:

20. Water supply and sanitation

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

21. Rescue services (e.g., rescue operations, medical assistance, shelter provisions)

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

22. Fire protection

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

23. Informative and timely communication

- i. Excellent
- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

24. Adequate police presence (e.g., protection from looting, maintaining public safety and order)

- i. Excellent

- ii. Good
- iii. OK
- iv. Not good
- v. Poor
- vi. I do not know

25. Describe the most important city services that need improvement for how you were served DURING the storms and how you suggest the city make that improvement

AFTER THE STORMS

26. I was able to return to Venice in a timely fashion

- a. Yes Explain _____
- b. No Explain _____
- c. Does not apply as I did not evacuate

27. What was the general condition of your housing after the hurricanes?

- a. No damage
- b. Minor damage (e.g., roof leaks, broken windows, down fence)
- c. Major damage (e.g., structural damage, flooding)
- d. Completely destroyed
- e. Not applicable (I do not own or rent a home)

28. If you had damage to your residence/business: Were you able to repair the damage?

- a. Yes. Explain any challenges you faced _____.
- b. No. Explain why not _____.
- c. I did not have any damage.

29. Did you utilize any government resources for recovery?

- a. No
- b. Yes, Explain what government provider and service you used _____.

In questions 30-38 below, rate the city services for how well you were served FOLLOWING the storms:

30. How easy was it for you to access important information about City services after the hurricane (e.g., road closures, shelter locations, emergency assistance)?

- a. Very easy
- b. Easy
- c. Neutral
- d. Difficult

- e. Very difficult

31. How satisfied are you with the City's efforts to restore infrastructure (e.g., power, water, roads) after the hurricane?

- a. Very satisfied
- b. Satisfied
- c. Neutral
- d. Dissatisfied
- e. Very dissatisfied

32. How would you rate the City's efforts to involve community organizations and volunteers in the recovery process?

- a. Excellent
- b. Good
- c. Fair
- d. Poor
- e. Not involved

33. How effective was the City in addressing the mental health and emotional well-being of citizens post-hurricane?

- a. Very effective
- b. Effective
- c. Neutral
- d. Ineffective
- e. Not applicable

34. Was the city effective in addressing environmental concerns after the hurricane (e.g., debris removal, water contamination, flood management)?

- a. Yes, very effective
- b. Yes, somewhat effective
- c. No, ineffective
- d. Not sure

35. Do you feel that the city's response took into account the long-term recovery needs of the community (e.g., rebuilding homes, businesses, and local infrastructure)?

- a. Yes
- b. No
- c. Somewhat
- d. Not sure

36. How would you rate the local law enforcement's response during and after the hurricane?

- a. Excellent
- b. Good

- c. Neutral
- d. Poor
- e. Very poor
- f. Not sure

37. Were there sufficient emergency personnel in your area during the recovery period?

- a. Yes, adequate
- b. No, insufficient
- c. Not sure

38. How would you rate the building department for assisting in the recovery effort (e.g., meeting with HOA's, issuing permits)?

- a. Excellent
- b. Good
- c. Neutral
- d. Poor
- e. Very poor
- f. Not sure

39. Describe the most important city services that need improvement for how you were served FOLLOWING the storms and how you suggest the city make that improvement.

OVERALL

40. How would you rate the City's response to the hurricane event?

- a. Excellent
- b. Good
- c. Neutral
- d. Poor
- e. Very poor

41. Comments--- Please feel free to leave any comments regarding how you viewed the city's role dealing with the two major hurricanes this past summer.

Can we contact you about your responses? If so, please provide us with your name and email address.

First Name_____ Last Name_____

Email Address _____