

Information Technology

The Information Technology (IT) Department plays a vital role in supporting the City of Venice by planning, implementing, and sustaining technology solutions that help City departments deliver reliable, responsive services to residents, businesses, and visitors.

The department is responsible for the secure and dependable operation of the City's core technology infrastructure, systems, and applications. By following established best practices and support standards, the IT team works to provide stable, cost-effective, and resilient technology services that staff can rely on every day.

Working in close partnership with City departments and regional, state, and federal partners, the IT Department enables the secure exchange of information and supports emergency operations and public safety needs. This includes managing and supporting mapping and Geographic Information System (GIS) services for the City of Venice and surrounding areas, with select datasets made available to the public through the City's Open Data Hub named *Venice Atlas* to promote transparency and informed decision-making.

While the department does not develop custom software in-house, it is responsible for evaluating, procuring, implementing, and supporting the full portfolio of technology systems used across the organization. This includes ensuring systems are secure, compliant, and aligned with operational needs and long-term City goals.

In FY2027, the IT Department is focused on identifying and responsibly adopting innovative technologies that improve efficiency, enhance cybersecurity, reduce long-term operational costs, and support high-quality public services. Through thoughtful planning and collaboration, the department aims to help the City continue delivering modern, accessible, and effective services to the community.

Strategic Pillar	Objective	Performance Measure	FY 25	FY 26	FY 27
Council Strategic Pillar #2: Good Governance & Exceptional Service	Resolve work requests within 10 days	Reports from work order system show average resolution time <10 days for 85% measure met	85%	70%	90%
	Maintain COV hosted systems up time, balancing costs and business needs	Uptime report from incident tracking system	90%	97%	90%
	Ongoing training for each staff member to maintain technical proficiencies, including certifications where appropriate.	6 courses completed and 2 certifications achieved	6 staff trained 2 certs	3 staff trained 0 certs achieved	6 courses 2 certs
Council Strategic Pillar #4: Facilities & Infrastructure	ADA compliance with City of Venice produced media	Monsito ADA reports > 90% compliance	95%	98%	95%
	Update City network and add redundancy to major network segments	100% devices updated and/or replaced & redundant connection counts	Two resilient connections added	All network devices are updated and secured	Update devices and verify backup connections
	Implement IT Asset Tracking system city-wide	98% of all IT assets tracked within system	Asset counts maintained	Asset counts maintained	Audit asset counts & verify accuracy
	GIS Mapping strategy developed, including deliverables over for 24 months	Strategy document completed	Updated annually	Updated annually	Update GIS strategy
	Cyber Security Audit city-wide with increased maturity measured	Audit completed and findings document produced	NIST 'rating' improved in 2 areas	Vulnerability Audit Completed NIST 'rating' improved in 1 area	Complete 3 rd party audit Improve NIST 'rating' in 2 areas
	Cyber Security Strategy and Response Plan	Both documents produced, put into practice, & tested	Full response plan test	Response plan tabletop test	Tabletop test of plan
	Update Emergency Response Plan	Updated document	Document reviewed & updated	Document reviewed & updated	Review and update document
	Establish IT Strategy including proactive lifecycle planning	Strategy document with multi-year plan	Plan updated	Plan updated	Update plan

**CITY OF VENICE
INFORMATION TECHNOLOGY
EXPENDITURES**

001-1401

As of 5/26/2026

Department 1401	Actual FY 2024	Actual FY 2025	Adopted Budget FY 2026	Amends/ Proj/Enc Rolls to FY 2026	Amended Budget FY 2026	YTD Thru 3/31/26	% YTD FY26	Expected FY 2026	Positive (Negative) Variance	Proposed Budget FY 2027	Incr (Decr) over FY26 Adopted Budget	vs. 26 Adopt. Bud	FY2027 Budget Comments
Exp - Capital Outlay	192,237	486,107	164,600	228,916	393,516	66,111	17%	393,516	0	85,000	(79,600)	-48.4%	
513.64-00 - MACHINERY & EQUIPMENT	192,237	486,107	164,600	228,916	393,516	66,111	17%	393,516	0	85,000	(79,600)	-48.4%	FY26 CIP FY27 In-Building Camera Sys & City- Wide Access Control
Exp - Maintenance	807,573	707,407	944,473	1,800	946,273	341,319	36%	946,273	0	1,034,893	90,420	9.6%	
513.46-00 - REPAIR & MAINTENANCE SVCS	471,666	395,198	357,360	1,800	359,160	130,421	36%	359,160	0	382,357	24,997	7.0%	Fiberoptic cable runs, MYRYC exclaimer, Adobe, GoDaddy, Firewall Mgmt Svcs, Anit-virus detection, GIS licensing, redwire, Microsoft, APG AV, Telecom, Kaseya Asset Mgt, AI Media- closed caption, KnowBe4, OnCallNow, & various other items
513.46-02 - REPAIR & MAINT / COMPUTER DEVICES	150,950	91,392	155,978	0	155,978	17,967	12%	155,978	0	85,660	(70,318)	-45.1%	Replace Non-Secure User Computing Devices
513.46-37 - REPAIR & MAINT/ FLEET MAINT- LABOR	465	0	1,000	0	1,000	0	0%	1,000	0	1,000	0	0.0%	
513.46-38 - REPAIR & MAINT / FLEET MAINT- PARTS	308	0	500	0	500	0	0%	500	0	500	0	0.0%	
513.46-39 - REPAIR & MAINT / FLEET MAINT- OTHER	288	402	1,000	0	1,000	335	34%	1,000	0	1,000	0	0.0%	
513.46-40 - REPAIR & MAINT / INFO SYS	183,896	220,415	428,635	0	428,635	192,596	45%	428,635	0	546,376	117,741	27.5%	Central Square, Civicplus, Granicus, IT Partners, Laserfiche, SMARSH, Mark43, Microsoft
513.46-60 - EQUIP & IMPROV < \$25,000	0	0	0	0	0	0	-	0	0	18,000	18,000	-	Sentinel APC Backup Battery Sys
Exp - Miscellaneous, services and supplies	230,862	216,216	296,382	0	296,382	65,450	22%	296,382	0	240,197	(56,185)	-19.0%	
513.40-00 - TRAVEL AND TRAINING	12,350	12,811	20,000	0	20,000	4,231	21%	20,000	0	20,000	0	0.0%	
513.41-00 - COMMUNICATIONS SERVICES	148,478	97,684	156,358	0	156,358	29,727	19%	156,358	0	117,619	(38,739)	-24.8%	Zoom, Comcast Connectivity, Network Switches, Duo-multifactor Authentication, various other items
513.41-40 - COMM SERVICES - IS	60,604	75,547	88,621	0	88,621	26,288	30%	88,621	0	86,627	(1,994)	-2.3%	FirstNet & Verizon Connectivity, All CH Phones, Granicus Legistar, comcast business, bluebeam

**CITY OF VENICE
INFORMATION TECHNOLOGY
EXPENDITURES**

001-1401

As of 5/26/2026

Department 1401	Actual FY 2024	Actual FY 2025	Adopted Budget FY 2026	Amends/ Proj/Enc Rolls to FY 2026	Amended Budget FY 2026	YTD Thru 3/31/26	% YTD FY26	Expected FY 2026	Positive (Negative) Variance	Proposed Budget FY 2027	Incr (Decr) over FY26 Adopted Budget	vs. 26 Adopt. Bud	FY2027 Budget Comments
513.44-00 - RENTALS & LEASES	0	14,394	16,452	0	16,452	78	-	16,452	0	0	(16,452)	-100.0%	Sharp - printing services
513.44-50 - RENTALS AND LEASES-FLEET REPL	4,467	8,405	8,400	0	8,400	4,200	50%	8,400	0	8,400	0	0.0%	This is: fleet rent
513.51-00 - OFFICE SUPPLIES	4,375	7,031	5,051	0	5,051	626	12%	5,051	0	6,051	1,000	19.8%	
513.54-00 - BOOKS, PUB, SUB, MEMBERSP	588	344	1,500	0	1,500	300	20%	1,500	0	1,500	0	0.0%	
Exp - Professional Services	49,725	134,844	423,603	11,500	435,103	177,794	41%	435,103	0	639,055	215,452	50.9%	
513.31-00 - PROFESSIONAL SERVICES	48,685	96,344	358,828	0	358,828	127,794	36%	358,828	0	279,280	(79,548)	-22.2%	FY25: \$83K cyber security, & \$28K devices audit, other tech services FY26: add \$150K sentinel-ADV monitoring managed response services, \$115K ADA Compliant Citizen-Focused Website FY27: reduced \$115K for ADA Compliant Website
513.31-40 - PROFESSIONAL SVCS - INFO SYS	0	0	15,000	0	15,000	0	0%	15,000	0	310,000	295,000	1966.7%	Tech installations & repairs, running cable
513.34-00 - OTHER CONTRACTUAL SERVICE	1,040	38,500	49,775	11,500	61,275	50,000	82%	61,275	0	49,775	0	0.0%	Flock VPD License Plate Reader Cameras-Service
Exp - Services and Supplies	104,156	126,086	149,223	0	149,223	125,136	84%	149,223	0	207,567	58,344	39.1%	
513.52-00 - OPERATING SUPPLIES	103,935	125,485	148,323	0	148,323	125,242	84%	148,323	0	207,167	58,844	39.7%	Microsoft Office E3, Tenable Vulnerability Scanner, Security ID Badges, NIGP Commodity Code Tool
513.52-35 - OPERATING SUPPLIES / GASOLINE	221	131	500	0	500	9	2%	500	0	0	(500)	-100.0%	
513.52-46 - OPERATING SUPPLIES / UNIFORMS	0	470	400	0	400	(115)	-29%	400	0	400	0	0.0%	
capital	192,237	486,107	164,600	228,916	393,516	66,111	17%	393,516	0	85,000	(79,600)	-48.4%	
operating	1,192,316	1,184,553	1,813,681	13,300	1,826,981	709,699	39%	1,826,981	0	2,121,712	308,031	17.0%	

INFORMATION TECHNOLOGY

STAFFING

CLASSIFICATION	Actual FY 2024	Actual FY 2025	Amended Budget FY 2026	Proposed Budget FY 2027
Administrative Coordinator	1.00	1.00	1.00	1.00
GIS Administrator	1.00	1.00	1.00	1.00
Information System Manager	1.00	1.00	1.00	1.00
Information Technology Director	1.00	1.00	1.00	1.00
Senior Network Engineer	1.00	1.00	1.00	1.00
Security Analyst	1.00	1.00	1.00	1.00
Help Desk Technician *	1.00	2.00	2.00	2.00
Technical Systems Coordinator	1.00	1.00	1.00	1.00
Total Department Staff	8.00	9.00	9.00	9.00

* FY25: 1 Position added

