Profile				
Robert	<u>L.</u>	Ward		
First Name	Middle Initial	Last Name		
205 Mazari Lane			The Sofia Luxury Villas	
Street Address			Suite or Apt	
Venice			FL	34275
City			State	Postal Code
sandwichglass@hotmail.com				
Email Address			_	
Mobile: (508) 344-2498			_	
Primary Phone	Alternate Phone			
Sandwich Glass Museum (remote from Venice)		yer/Consultant		
<sup>Employer</sup> Which Boards would you lil	Occupation  (e to apply for?			
William Boards Would you in	to to apply for .			
Have you ever been convict  ○ Yes ⊙ No	ted or pled "no o	contest" to a misde	emeanor offen	se?
Have you ever been convict	ted or pled "no o	contest" to a felon	y?	
C Yes ⊙ No				
<b>Demographics</b>				
Are you a city resident?				
⊙ Yes ⊜ No				
How long have you lived in	the City of Venio	ce?		
Just moved From Center Rd. to	The Sofia			
Question applies to multiple boards  Do you own property within	the City of Veni	ice?		
C Yes ⊙ No				

Interests & Experiences
Are you currently serving on a city board or commission?
○ Yes ⓒ No
Have you ever served on a city board or commission?
○ Yes ⊙ No
Why are you interested in serving on a board or commission?
I have enjoyed the community for many years, first on my many vacations , and now as a resident. It would be nice to be able to contribute.
Resume of Education and Experience:
I have worked at the Sandwich Glass Museum on Cape Cod in Massachusetts for over 20 years, but remotely since moving to Venice FL two years ago. I have procured art for sale to raise funds for the museum. I have Curated the museum's Contemporary Gallery since I started it in 2006. I have been involved in all aspects of the museum's operation from Art to business.
Member of the Following Organizations:
Sandwich Historical Society
Robert Ward 2023 Resume.docx Upload a Resume
You have reviewed the Board/ Commission's regular meeting schedule and are able to attend in-person meetings?
⊙ Yes ○ No
Acknowledgements

# ROBERT L.WARD

### CONTACT

- (508) 344-2498
- sandwichglass@hotmail.com
- Venice, FL 34285

### CAREER OBJECTIVE:

To contribute to the success of a worthwhile institution through my duties, while demonstrating personal responsibility, dedication, communication, and creative thinking skills. To be relied upon to help achieve goals, reach full potential, and be individually reliable as well as team inclusive.

#### **EXPERIENCE**

June 2003 - Present

# Business Manager/Buyer/Consultant/Retail

Sandwich Glass Museum, Sandwich, MA

- Coordinated financials, budgeting, accounting, and reporting
- Managed staff and staffing, production, and events
- Managed entire retail operation; POS, cash, banking, reporting
- Managed, staffed, and operated front line and secondary customer service
- Managed and operated wholesale buying, vendor relations, and inventory
- Planned store layouts and designed displays.
- Demonstrated and supported continuous improvement and growth mindset.
- Managed new hire orientation and employee training.
- Provided efficient and courteous service to customers at all times.
- Curator of the museum's Contemporary Gallery 2006-present

### **EDUCATION**

December 1997

Course work study In Mass Communication/ Journalism Assumption College, Worcester, MA

June 2003 - Current

Institutional/Workplace Knowledge Sandwich Historical Society/Sandwich Glass Museum, Sandwich, MA

### **SKILLS**

- Hands-on, physical task completion
- Originality and Creativity
- Administrative Management
- Problem Anticipation and Resolution

- Store Reorganizations
- Recruiting and Hiring
- Sales Tracking
- Department Oversight
- Multi-Unit Operations Management
- Staff Management
- Budget Creation
- Supplier Monitoring
- Finance and Accounting Oversight
- Calming Strategies
- Customer Service
- Money Handling
- Strategic Initiatives
- Data Confidentiality
- Product Launching
- Safety Procedures
- Risk Assessment and Management
- Employee Scheduling
- Analytical Thinking
- POS Terminal Operations
- Strategic Networking
- Business Continuity Crisis Management
- Desktops, Laptops and Mobile Devices
- Operational Efficiency
- Materials Planning and Logistics
- Accounts Payable and Accounts Receivable
- Bank Reconciliation
- Profit and Loss Reporting
- ROI
- Time Management
- Waste Management and Reduction
- Monthly Reporting
- Employee Motivation
- Retail Business Management
- Documentation

- Leadership
- Logistics

### **AWARDS**

1997 EMPLOYEE AWARD FOR OUTSTANDING JOB PERFORMANCE AT FALLON COMMUNITY HEALTH PLAN

## **PERSONAL**

I was born on Cape Cod in Barnstable, Massachusetts. My family would later relocate to central Massachusetts. I had a newspaper route as a youth, and then entered the workforce as a dishwasher at the age of 14. At 15, I started working summers and school vacations at Fallon Community Health Plan in the Site Services department. Following high school graduation in 1992, I became full time staff in that role. I worked there until 1997 and was awarded the Employee Award for Outstanding Job Service. I spent the next few years of my bachelor life working jobs through a temp service and also at a friend's restaurant which allowed me to travel. I eventually returned to Cape Cod and began working at the Sandwich Glass Museum store. I worked my way up from part time, seasonal clerk, to Museum Business Manager. June 1, 2023 marked 20 years of impeccable service at the Sandwich Glass Museum. During those 20 years, I was married, had an amazing daughter and raised two awesome doggies. When my daughter's school had to cancel the Before and After Care programs (due to post Covid work shortages) it complicated the outlook of my wife's new nursing career that she had worked so hard for. My family decided to spend a year in our Florida vacation condo while I worked remotely for the museum and my wife was an RN at SMH. After vacationing here for many years and spending our first full calendar year (which joyfully became two years) in SWFL we decided that this is the place for us. I feel it is time to move on to another chapter of my employment, so I am seeking a worthwhile institution that deserves my level of dedication, located here, in Florida.