



## **CITY OF VENICE**

### **Office of the City Manager**

**TO: Mayor and City Council**  
**FROM: Ed Lavalley, City Manager**  
**DATE: August 16, 2013**  
**RE: Bank Security**

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Attached is a proposed Council resolution addressing proactive security measures for financial institutions. The resolution includes two elements:

- Council action to request the implementation of a policy among Venice banking institutions that asks customers to voluntarily remove their hats, hoods, other head wear, and sunglasses, when entering banking facility.
- Advocate to the Sarasota County Board of Commissioners and other county councils and commissions in Sarasota County to implement a similar protective security policy

#### **Background:**

The Florida Bankers Association (FBA), in conjunction with the Florida Department of Law Enforcement (FDLE) and the Florida Highway Patrol implemented a "NO HATS, NO HOODS, NO SUNGLASSES" program in 2008. This is a voluntary program whereby participating institutions post information throughout their branches notifying customers that they should remove their hats, hoods, and sunglasses when entering the building. If the customer refuses to comply the customer is directed to a more experienced teller or to an area of the bank that is more secure. No customer is denied service

#### **Attached Document:**

The attached documents describe programs in effect in other locales. Also included are program tips for implementation and operation of the volunteer security program.

#### **Recommendation**

- Adopt the attached resolution. Staff will organize information sessions with local banking institutions and assist in the development of promotional literature. Venice Police will establish a liaison function to assist in implementation and monitoring
- Solicit support and adoption of the resolution on a countywide basis. Venice would offer to host informational sessions